



# ACHIEVEMENT AWARDS

2023

RECOGNISING INDIVIDUAL AND ORGANISATIONAL EXCELLENCE IN PUBLIC SERVICE



AWARDS PRESENTATION  
7 DECEMBER 2023

# ACKNOWLEDGEMENT OF COUNTRY

IPAA WA acknowledges the Whadjuk people whose land we meet on today, and we pay our respects to all Noongar people and elders, past and present. It is a privilege to be on Whadjuk Noongar Boodjar for our celebration today.

# WELCOME

The Institute of Public Administration Australia WA is delighted to welcome you to the 2023 IPAA WA Achievement Awards.

This booklet features the summaries of all the incredible nominations we received this year and provides an inspiring look at some of the wonderful accomplishments of the public service in WA.

Established in 2012, the Achievement Awards recognise and reward excellence, celebrate the achievements and share in the successes of public sector workers throughout Western Australia.

The Awards celebrate both individual and organisational achievement across a number of areas. Receiving an Achievement Award has grown to become an annual recognition which many in the public service aspire to.

We continue to receive remarkable nominations across all award categories, a testament to the great work being done by dedicated public service workers across the state of Western Australia.

This year we received a large number of nominations, and the judging process has been extremely rigorous. We thank all judges for their time. Our judges include some of Western Australia's most prominent leaders, and they are listed on page 4 of this booklet.

We encourage you to nominate suitable individuals and organisations for the Awards in 2024 which will be opening in the coming months.



INSTITUTE OF  
PUBLIC ADMINISTRATION  
AUSTRALIA

# PROGRAM

## WELCOME AND INTRODUCTIONS

**Ian Cowie PSM FIPAAWA** IPAA WA Councillor; Ceremony Co-Host

## ACKNOWLEDGMENT OF COUNTRY

**Gail Barrow** Representative of Nyungar Nation

## REMARKS BY IPAA WA PATRON

**His Excellency the Honourable Chris Dawson AC APM FIPAA**

Governor of Western Australia

## MAIN COURSE

## CATEGORY AWARDS PRESENTATION

**Kaylene Gulich PSM** IPAA WA Treasurer; Ceremony Co-Host

## PRESENTATION OF AWARDS

- > Leader of the Year Working within a Division, Team or Organisation
- > Leader of the Year in the Not-for-Profit Sector
- > Leader of the Year in Local Government
- > Information Technology Practitioner of the Year
- > Policy Practitioner of the Year
- > Human Resource Management Practitioner of the Year
- > Best Practice in Corporate Social Values
- > Best Practice in Innovation

## DESSERT

## PRESENTATION OF AWARDS

- > Department of Health Award for Best Practice in Health and Wellbeing
- > Business News Award for Excellence in the Not-for-Profit Sector
- > Australian Evaluation Society Award for Best Practice in Public Sector Evaluation
- > Office of Digital Government Award for Best Practice in Digital Transformation
- > Department of Finance Award for Best Practice in Procurement
- > Commissioner for Children and Young People Award for Best Practice in Children's Consultation
- > Lotterywest Award for Best Practice in LGBTI Inclusion
- > Australia Post Award for Best Practice in Collaboration Across Government Agencies
- > Moore Australia (WA) Award for Best Practice in Collaboration Between Government and any other Organisation
- > Department of Finance Award for Finance Practitioner of the Year
- > Public Sector Commission Award for Young Achiever of the Year
- > Murdoch University Award for Leader of the Year in State or Federal Government
- > Institute of Public Administration Australia WA Patron's Award

## FAREWELL ON BEHALF OF TRADITIONAL OWNERS

## CLOSING REMARKS

# AWARD SPONSORS



Government of **Western Australia**

Department of **Finance**

Department of **Health**

Department of **the Premier and Cabinet**  
**Office of Digital Government**



# 2023 ACHIEVEMENT AWARDS' JUDGES

IPAA WA would like to thank this year's Achievement Awards Judges for the significant contributions that they have made to the 2023 Awards by generously giving up their time.

## MAIN JUDGING PANEL

---

**Sharyn O'Neill PSM FIPAA**

Public Sector Commissioner  
Co-Chair of the Judging Panel

**Mike Rowe**

Immediate Past President, IPAA WA  
Director General, Department of Communities  
Co-Chair of the Judging Panel

**Anne Driscoll**

Chair of Training Accreditation Council

**Dr Yvonne Haigh**

Senior Lecturer, Murdoch University

**Michelle Reynolds**

Chief Executive Officer, City of Perth

## JUDGES

---

**Alan Barrett**

Executive Director, Botanic Gardens and Parks Authority

**Joe Calleja**

Principal, Recovery Matters

**Prof. Rick Cummings**

Fellow, Australian Evaluation Society;  
Emeritus Professor, Murdoch University

**Rob Delane PSM**

**David Etherton FIPAAWA**

Chief Executive Officer, VenuesWest

**Lyn Genoni**

IPAA WA Life Member

**Gail McGowan PSM FIPAA GAICD**

**Jacqueline McGowan-Jones**

Commissioner for Children and Young People

**Antonella Segre**

Chief Executive Officer, ADHD WA

**Dr Andrew Robertson, CSC, PSM**

Chief Health Officer; Assistant Director General  
Public and Aboriginal Health Division, Department of Health

**Duncan Ord OAM**

**Chris Hall AM FIPAAWA**

# INDIVIDUAL AWARDS

## PATRON'S AWARD

- > IPAA WA Patron's Award

Nominated by the IPAA WA Council, this Award is the highest accolade in public administration in WA awarded to an individual who has made a significant contribution to the State.

## LEADER OF THE YEAR (FIVE AWARDS)

- > Murdoch University Award for Leader of the Year Working in State or Federal Government
- > Leader of the Year in Local Government
- > Leader of the Year in the Not for Profit Sector
- > Leader of the Year working within a Division, Team or Organisation
- > Public Sector Commission Young Achiever of the Year

## BEST PRACTITIONER IN THE PUBLIC SERVICE (FOUR AWARDS)

- > Human Resource Management Practitioner of the Year
- > Information Technology Practitioner of the Year
- > Policy Practitioner of the Year
- > Department of Finance Finance Practitioner of the Year

## SPONSORS OF INDIVIDUAL AWARDS

Government of **Western Australia**

Department of **Finance**



**Public Sector  
Commission**

## SPONSORSHIP AVAILABLE

Support the achievements of the public sector by sponsoring an IPAA WA Achievement Award.  
Phone (08) 9360 1400 for more information.

## Michael Andrews

Department of Treasury

As Assistant Under Treasurer of Strategic Policy and Evaluation at the Department of Treasury, Michael Andrews consistently demonstrates leadership and the highest calibre of commitment to the Western Australian public service.

Under Michael's leadership, the Strategic Policy and Evaluation business unit is well regarded and well respected for its collaborative partnerships with frontline service delivery agencies and its pragmatic, solutions-focused advice to Executive Government.

## John Arkell

WA Country Health Services

John has been instrumental in driving the development of the business strategy for WACHS, implementing numerous reform initiatives to compel financial efficiencies and service improvements. Under John's leadership, the WACHS finance function enable a responsive and aggregated system which has improved the integrity, accuracy and timeliness of data for business performance reporting and analysis.

An excellent communicator, John provides accurate and timely advice to the WACHS Board and Executive. He has built strong and productive relationships with a variety of stakeholders which is of significant benefit to the business of a complex government department. As an organisational leader, John recognises the importance of staff development and has invested significant time as a mentor to his employees. He promotes a collaborative environment, based on mutual respect and shared learning.

## Paul Armstrong

Department of Health



Dr Paul Armstrong is a highly skilled public health professional, with expertise in clinical infectious diseases, public health and epidemiology, and is the current Director of the Communicable Diseases Control Directorate (CDCD), within the Public Health Division of the Department of Health, Western Australia (WA).

Throughout the WA Department of Health and the wider government system, Dr Armstrong has earned a reputation as a trusted leader. This trust has been crucial, particularly during the COVID-19 pandemic, as he provided strategic guidance and health advice to the government, shaping WA's response to the crisis.

## Kristen Ashton

Legal Aid of Western Australia

Kristen Ashton is the Assistant Director of the Lawyers Engagement Network, Legal Aid WA. Kristen has been nominated for Leader of the Year working within a Division, Team or Organisation for her work establishing the Professional Standards & Integrity Unit at Legal Aid WA. Over many years, Kristen has spearheaded the development of Legal Aid's Private Practitioner Panel system and a best practice Audit & Compliance policy and governance framework. Kristen's leadership in this area has been critical to ensuring to Legal Aid WA can deliver legal assistance to disadvantaged people in the most efficient, effective and economical manner.

## Rikki Lea Bestall

Screenwest



Rikki Lea Bestall is the CEO of Screenwest, WA's independent not-for-profit screen funding and industry development organisation which supports the development, production and promotion of film, television and digital games projects in Western Australia. Rikki Lea has advocated strongly for increased investment into the WA screen industry and has achieved a number of historic outcomes for the community. Most recently, she was instrumental in attracting the biggest production ever to the State, Season 2 of critically-acclaimed TV series, The Twelve. The series will be filmed entirely in WA, generating over \$9.6M in production expenditure and creating over 100 local jobs.

**Kane Blackman**

Good Sammy's



Kane Blackman, CEO, of Good Sammy Enterprises is an excellent candidate for Leader of the Year in the NFP Sector. Kane's lived experience in the disability sector through his son is combined with his strong commercial skill set, and has driven Good Sammy to a \$6million turnaround in his first year in the role. Kane is positively creating hundreds of jobs for people with disability in WA. He sits as an independent Director on numerous WA Government Boards and Committees where he strives for improved health and disability outcomes for vulnerable Western Australians.

**Scott Buckingham**

Main Roads Western Australia

Scott Buckingham's working vision is "to challenge the status quo through innovative thinking, in order to drive excellence in people and how things are done, while developing people for the future." A valued team player who expects high quality outcomes, Scott possesses high personal integrity, a wealth of knowledge and capability which allows him to bring his team and others along for the journey. He has embraced innovation and change, and adapted to life in a remote region where he continues to push himself and his team while encouraging them to not be afraid to question and try new things.

**Santa Cardenia**

Western Australia Police Force

This nomination recognises Ms Cardenia's professional expertise, her dedication to continued learning and her willingness to collaborate and share her knowledge. Ms Cardenia has advanced to Fellow of Certified Practising Accountants status which is recognition by her peers of her technical knowledge, integrity and commitment in maintaining a high level of professional ethics and standards in her field.

Ms Cardenia has worked in the WA Police Force since 2001 and is a member of the public sector's Senior Executive Service. Ms Cardenia consistently demonstrates pragmatic leadership in the field of accounting, finance and business.

**Emma Cole**

City of Vincent



Mayor Emma Cole was a disciplined leader who is 100% committed to her role. Emma led by example and conducted all aspects of her position ethically and to exceptionally high standards. Emma is unafraid to take the lead and to advocate for change on issues of importance that sit beyond the jurisdiction of traditional local government.

Vincent has established a reputation as an exemplar local government driven by a strong collaboration between Council and Administration. Emma has made a significant contribution to public administration in local and state government over many years and is a worthy nominee for this Award.

**Corey Czirr**

Department of Communities

Corey is a Palawa man who grew up on Noongar country. Since joining Department of Communities, Aboriginal Outcomes division in 2022, Corey has demonstrated leadership qualities through becoming an active member of the division, advocating for the voices for Aboriginal people to be incorporated into strategic policy at a whole of state level. Corey is a member of the Aboriginal Youth Standing Strong NAIDOC Youth Ball Planning Committee and a Graduate of the 2022 Western Australian Aboriginal Leadership Institute Emerging Leaders program. Corey is currently undertaking a higher duties role and further studies to support his professional development and growth.

## **Maria Daniel**

Department of Communities

Maria is the Assistant Director Work Health and Safety (WHS) at the Department of Communities and is responsible for a wide-ranging portfolio with substantial and critical responsibilities. Maria is the leader by which an entire team and organisation stand by! Her dedication to the betterment of people in our community and the health, wellbeing and safety of Communities employees makes us, leaders and employees, feel that caring is more than just a policy.

Maria demonstrates a great sense of leadership that combines her high level of expertise in her area of health, safety and wellbeing with a highly-developed emotional intelligence.

## **Nasir David**

Department of Health

Nasir David for his work during the State's COVID-19 response in leading the rapid development of a state-wide online registration form to stratify potential patients according to the clinical requirements of the WA COVID Care at Home Program and RAT Register.

## **Claire Dodos**

Department of Finance



Since joining Finance in 2022 as part of our award-winning graduate program, Claire Dodos has proved to be an inspirational and energetic young achiever.

Her innovative approach has seen her create and lead our new Youth at Finance Working Group, making a significant contribution to our agency and the community we serve. Apart from bringing a fresh perspective to Finance, Claire has shown a passion for delivering outcomes, particularly in diversity and inclusion and leads by example. She is an outstanding young achiever who is already making a difference and encouraging others to pursue a career in the public service.

## **John Edwards**

Department of Water and Environmental Regulation

John Edwards, Work Health and Safety Manager, is a passionate Occupational Safety and Health professional, motivated by ensuring the department is maintaining the highest standards of safety and wellbeing at all times. His work is guided by best practice to provide safe workplaces, using effective consultation and representation and a network of health and safety representatives, to assist the department meet its obligations on health and safety matters. John was a key member of the department's COVID-19 pandemic response and was seconded to the State Pandemic Coordination Centre due to him being a subject matter expert in disease spread.

## **Hayden Falconer**

Main Roads Western Australia

Last year the State Government announced the creation of 660 jobs within Main Roads to support the move to in-house delivery of road maintenance. This is a pivotal and historic shift in the operating model employed and has the ability to positively impact the future of Main Roads, the state of Western Australia and uniquely benefit rural communities.

Hayden Falconer played a key leadership role in the Regional Delivery Model Review and Workforce Analysis. Hayden was selected to undertake this role because of his strategic thinking, collaborative approach and ability to work with a diverse and complex range of stakeholders.

**Marcus Geisler**

Eastern Metropolitan Regional Council



The Eastern Metropolitan Regional Council (EMRC) exhibits best practice in public administration as a result of the exceptional leadership provided by its leader, CEO Marcus Geisler. Relatively new to local government, Marcus has utilised his business acumen, commitment to effective community/council and industry engagement and his due diligence towards achieving responsible financial management and governance to create a high performing and very successful local government organisation. This nomination highlights Marcus' extensive skill set, his experience and enthusiasm across all aspects of leading the EMRC and making it an employer of choice for those seeking a rewarding career in local government.

**Louise Golesworthy**

Lotterywest

Louise Golesworthy has over 14 years experience in the public sector and has excelled in the areas of project delivery, internal and external customer support and stakeholder engagement. Most recently as the Senior Manager Grants Systems Project, Louise's strong leadership skills have resulted in the successful delivery of a complex system development and implementation project, bringing together the grant making of Lotterywest and Healthway resulting in an improved service to the Western Australian not-for-profit community. As a confident leader, Louise embodies excellence in the public sector, advocating for progress within the organisation and supporting her team in delivering effective outcomes.

**Janet Hartley-West**

Main Roads Western Australia



Janet Hartley-West is a committed and dedicated leader who demonstrates professional excellence through her core values of loyalty and respect, strong foundations of courage and integrity and has a committed work ethic. Janet is a critical thinker who sets standards of excellence for Main Roads' Mid West - Gascoyne Region, leading her team as they undertake numerous projects designed to improve our State road network and increase safety for all road users.

**Lorraine Hawkins**

Western Australia Police Force

Ms Lorraine Hawkins joined the Western Australia Police Force in February 2009 and has been nominated for her exceptional contributions particularly improving frontline training, enhancing technology systems, ensuring legislative compliance, and developing comprehensive policies. Ms Hawkins conducted a review, developed and implemented a highly effective FV IR system that had a direct impact on enhancing the agency's response, ensuring improved support and care for victims. This enabled capture of accurate and detailed information, analyse trends, allocate resources efficiently, and make informed decisions which will improve data collection and analysis, leading to more effective strategies and interventions in combating family violence.

Analyse trends, allocate resources efficiently, and make informed decisions which will improve data collection and analysis, leading to more effective strategies and interventions in combating family violence.

**Ian Jamieson**

Western Australia Police Force

S/C Jamieson joined the WA Police Force in March 2005, and dedicated his policing career in family violence for over the last seven years. S/C Jamieson has been nominated for his outstanding work and commitment on the Family Violence Incident Report (FVIR) project, particularly improving police response to family violence through modernised processes and innovative technology. S/C Jamieson has led the project for the inclusion of IR functionality within OneForce Core, which has streamlined the data collection process and seen improvements in the efficiency, accuracy, and timeliness of real-time data capture, leading to more efficient service delivery to the community.

**Isabeau Korpel**

Department of Transport

Dr. Korpel, with over 20 years of extensive experience, has made remarkable progress in developing values and culture within the WA public sector. As the Executive Director of People and Culture, she successfully led the Department of Transport in establishing new values and cultivating a capable workforce. Her contributions enrich discussions and decision-making within the Corporate Executive team. She is actively working on an Employee Value Proposition to position DoT as an employer of choice, exploring options such as culture, community benefits, and flexible working arrangements. Dr. Korpel's outcome-focused and proactive approach ensures clear vision, collaborative implementation, and successful results.

**Jake Lincoln**

Department of Mines, Industry Regulation and Safety

Jake Lincoln is a Native Title Case Management Officer, responsible for the case management of resource title applications. His role requires that he considers compliance with regulation, as well as balancing the sometimes competing priorities between Industry and Traditional Owners. In undertaking his work, Jake genuinely considers the impact his processes have on both Aboriginal Australians and the Resource Sector as a whole, showing empathy, integrity and humility. Jake's acumen and attention to his work demonstrates his positive contribution towards the Department, public sector and the broader benefit to the West Australian community.

**Kate Loudon**

Department of Premier and Cabinet

Kate is a passionate, valued and respected strategic policy leader, guiding her team in tackling the most complex policy issues at the heart of government. Kate has played an instrumental role in the development of health reform initiatives to benefit the WA community, such as working with her team to develop an innovative nation-leading pilot to make it easier for people to receive high-quality care from nurse practitioners across the State. Kate continues to take the lead in working with state and jurisdictional counterparts in identifying initiatives to improve Western Australians' access to high value healthcare.

**Liz MacLeod PSM**

Liz has been a senior leader in Health for approximately 15 years and most recently Chief Executive (CE) of the East Metropolitan Health Service for 7 years. As CE, Liz was responsible for managing a \$1.75 billion annual budget and leading a team of approximately 10,000 staff. In addition, Liz played a pivotal role in WA's response to COVID-19 as CE for COVID-19 Health Operations, where she led the coordination and oversight of activities carried out by WA's healthcare providers in response to the pandemic. Prior to becoming the Chief Executive for EMHS, Liz was the Executive Director, Commissioning Fiona Stanley Hospital.

Liz was recently recognised for her excellence in public service leadership when she was awarded the Public Service Medal (PSM) in 2023, the Australian College of Health Service Management (ACHSM) WA Branch Presidents Award 2023 and the Leader of the Year working within a division, team or organisation at the 2021 Institute of Public Administration Australia (IPAA) Achievement Awards.

## Hilary Manderson

Department of Water and Environmental Regulation

Hilary has been the CFO of the Department for Water and Environmental Regulation (DWER) for the last two years and is an integral member of our agency. She has implemented a variety of initiatives that have strengthened financial governance and integrity.

Hilary has worked on numerous strategic initiatives within the finance branch as well as within service delivery and policy directorates. Working closely with operational managers and senior executives, Hilary has been able to identify and overcome business barriers to ensure outcomes are achieved. Hilary has a strategic mindset and is future focused, always looking at ways to improve approaches.

## Aime'e McClure

Department of Planning, Lands and Heritage



Aime'e is a remarkable person who has demonstrated exceptional talent, dedication and leadership in the Public Sector. She has achieved significant accomplishments and made a positive impact in the department. Her hard work has led to the implementation of various key initiatives and strategic objective of the department. Overall, she is an outstanding young achiever who is poised to make a significant impact in the industry.

## Joel McDonald

Department of Primary Industries and Regional Development

Joel McDonald is widely respected by his team and colleagues for his strategic thinking, the relationships he has developed with colleagues across the public sector, and his skill in sharing his technical expertise with others. Joel was instrumental in developing DPIRD's new Reconciliation Action Plan, implementing DPIRD's new Learning Management System, and working with numerous internal stakeholders to plan out and execute a new recordkeeping system structure that will serve DPIRD's needs not only now, but well into the future. All these accomplishments were built on a foundation of emotional intelligence, integrity, and a commitment to making DPIRD a more inclusive and accessible workplace.

## Leanne McDonnell

Department of Finance



Leanne McDonnell has demonstrated exceptional leadership at Finance, improving the effectiveness of her team, shaping our objectives and leading by example when it comes to delivering customer service. Since commencing in the role of Chief People and Culture Officer role in 2021, Leanne has championed and led some of Finance's most significant future-focused initiatives which have had significant outcomes for our agency.

Under Leanne's leadership, Finance successfully developed and delivered its first People Strategy 2022-26 and other strategies supporting diversity and inclusion in our workplace. She champions our values and is committed to making Finance the best place to work.

## Jimmy Murphy

Town Team Movement



Jimmy Murphy is a co-founder of non-profit social enterprise Town Team Movement. He is an inspiring leader and takes a collaborative approach by working with people to build their confidence and capacity to make the change that they want to see happen in their area or organisation.

Jimmy has contributed a huge amount to the Western Australian community through a range of other roles, including: co-founder of Arts Impact WA, co-founder of Upbeat Events and Councillor at the City of Vincent for 4 years. He has been nationally recognised and is WA's Local Hero 2023, as part of the Australia Day Award.

## Aleerah Ozies

Main Roads Western Australia

Aleerah is an exceptional young leader, who has worked hard to build her confidence and capabilities in order to take on the many challenges we all face at work each day. She is committed to delivering work that aligns with Main Roads' guiding principles while also striving to develop the spirit of the public service.

## Jamie Parry

City of Joondalup



Jamie Parry is the Director Governance and Strategy at City of Joondalup, a role he has fulfilled with excellence for more than 14 years.

Responsible for the portfolios of Governance, Strategic and Organisational Development, Human Resources and Communications and Stakeholder Relations for the City, Jamie leads with integrity, diligence, and political nous to ensure excellent outcomes for his internal teams and the communities he serves.

As immediate past President of LG Professionals WA, Jamie voluntarily dedicated his time and skills to advancing LG Professionals WA's mission of continual improvement in local government leadership, governance, management, and service delivery for local communities.

## Elena Petrici

Ruah Community Services



Elena Petrici is a Peer champion and trailblazer. Elena leads the largest Lived Experience Peer workforce in Western Australia in her role of General Manager Peer Programs at Ruah Community Services. She is an outstanding leader who has pushed past tradition to establish a 'new order' for a burgeoning profession.

As a Peer professional with Lived Experience herself, Elena is committed to professionalising and legitimising Peer work. She has created opportunity, career advancement pathways and professional acceptance for hundreds of Lived Experience workers in this state.

## Melissa Pexton

DFES

A driving force behind a once-in-a-decade transformation of the Department of Fire and Emergency Services, Melissa Pexton is an inspiring and high-performing leader whose inclusive approach is motivating others to join her on a journey of structural and cultural change. In charge of over 200 staff across five different business areas, Deputy Commissioner Pexton is at the forefront of efforts to reposition DFES into a more inclusive and service-orientated organisation with a stronger focus on recovery capability. Responsible for the delivery of a record-breaking Disaster Recovery Funding package, DC Pexton has worked tirelessly to see Western Australia's Mid West communities recover from the devastation of Severe Tropical Cyclone Seroja.

## Sandra Pigdon

Mid West Ports

Sandra has displayed exceptional leadership, particularly over the last year, across the departmental functions she is responsible for which include Finance, Trade, Procurement, and ICT. Most notably, Sandra was instrumental in Mid West Ports' successful business case submission which saw the WA government invest for the Port of Geraldton Port Maximisation Project. This was the first project submission to undergo Infrastructure WA's Major Infrastructure Proposal Assessment. Sandra has continued to play a significant role in the execution of the Port Maximisation Project as the Project's Sponsor, ensuring that MWPA achieves the best outcomes, for both now and in the years to come.

**Sadie Rafanelli**

Central Regional TAFE

Sadie Rafanelli epitomises what it means to be a public sector employee, consistently upholding the ethics and integrity of the sector, the agency and herself. Along with this, she brings an infectious positivity, always ready to go the extra mile, to look at issues with a new perspective and brings along a seemingly never ending source of energy which encourages others to come along on the journey. She is not afraid of change, and her norm is to continuously improve. The organisation recognises Sadie's drive, proactivity and the direct impact she makes, each and every day.

**Ivy-Joy Ralph**

South Metropolitan TAFE

Ivy-Joy Ralph began her career as school-based trainee through the Public Sector Commission based at South Metropolitan TAFE in 2016. In the seven years of her employment, she has undertaken administrative and support work in a variety of business areas including human resources, training services, student customer service, and contract management services. Ivy-Joy has demonstrated her commitment to her own personal development by completing qualifications in Certificate II of Government, Certificate II in Information Digital Media Technology and Certificate III in Tourism, during her tenure. She is a highly valued staff member who excels at building relationships and supporting others.

**Veronique Renel**

South Metropolitan Health Services

Véronique is an exceptional leader whose philosophy revolves around compassion, trust, and collaboration. She has made a significant impact as the leader of the Organisational Development function at South Metropolitan Health Service (SMHS). Véronique's authentic and values-based approach has created a culture of trust and psychological safety, empowering individuals to contribute their best work and patient outcomes. She excels at building strong relationships, understanding diverse perspectives, and designing initiatives that resonate with teams throughout the organisation. Véronique's contributions, including expanding leadership programs and fostering collaboration, have driven remarkable achievements and set a standard of excellence in public sector leadership.

**Gladys Rivera**

Department of Communities



Gladys is an inspirational leader who has created an environment in which her team thrive. She approaches her work with passion, integrity, accuracy, accountability, and commitment. Her leadership style is to think outside of the box and drive for continuous improvement whilst balancing and nurturing a team environment centred on openness, support, and collaboration. She is an incredibly honest person who wears her heart on her sleeve. Her genuine nature ensures staff have complete faith in her decisions and direction and no matter how busy she is, she'll always take the time to provide support and encouragement to her team.

**Fabian Ross**

Hockey WA



Following a successful career in financial services, Fabian Ross was appointed CEO of Hockey WA in February 2021 and has been able to combine his passion for the sport with his extensive business acumen to drive the strategic direction of hockey in WA. His passion combined with his formidable administrative and leadership skills have been transformational for the organisation. The cornerstone of Fabian's Hockey WA tenure thus far has been retaining the National High-Performance Program in Western Australia – now the only remaining Olympic program in the State – and securing the most significant funding in amateur sports history (\$135m).

## Ben Sims

Main Roads Western Australia

Ben Sims is a leader both within Main Roads and the Mitchell Freeway Extension project that he runs. He not only has impressive technical knowledge and expertise, but also has great commercial negotiation skills which are key to managing large contracts, and a high level of emotional intelligence and empathy making him a fantastic staff manager and leader who is seen in high regards by those who work for him.

## Stuart Smith

NOPSEMA

The application for the award included examples from Stuart Smith's time as CEO in both State (DoF) and federal (NOPSEMA) Government Agencies. His future thinking for the best outcomes for the State and Australia, his staff and Agency and stakeholders is remarkable. He has left agencies and staff in better positions for the future and embedded future thinking for agencies as part of normal business. He has not shied away from decisions and has supported the dignity of all involved at all times. He is truly a role model of a 21st Century Public Sector leader.

## Cheryl Smith

Department of Communities

Cheryl is a local Aboriginal woman with cultural connections to the Ballardong, Koreng and Minang people with connections throughout Western Australia. Cheryl is a graduate of the Australia and New Zealand School of Government, gaining an Executive Masters of Public Administration; she also holds a Masters of Business Leadership. Cheryl is the Assistant Director General of Aboriginal Outcomes and a member of the Department of Communities Leadership Team. Cheryl has led the ongoing establishment of the division which leads and enables the department to deliver outcomes for Aboriginal families and communities.

## Jonathan Throssell

Shire of Mundaring



Jonathan has been an outstanding CEO for the large and diverse community covered by the Shire of Mundaring. He has been an empowering, empathetic and considerate leader for his staff and has introduced numerous systems to ensure administrative excellence. Jonathan has also been an extremely effective leader during two major bushfire events experienced in Mundaring.

His excellent public administration and communication skills assisted effective recovery and supported community rebuilding. Jonathan has also been a long-term champion for gender equality and assisting women to progress within the Local Government sector.

## Amber Ugle-Hayward

Department of Planning, Lands and Heritage



Amber Ugle-Hayward is a proud Noongar woman and currently a Senior Heritage Officer with DPLH where she works on the Sites of Truth Telling project, engaging with Aboriginal knowledge holders throughout the State. Amber is an emerging leader in the Western Australian Public Sector who possesses the mindsets epitomised by successful leaders. She is a fearless advocate for Truth-Telling and Reconciliation, and also for Mental Health awareness and the well-being of Aboriginal youth. Amber strives for meaningful change for all communities, and in the spirit of public service, she places public benefit before her own.

**Theo Vander Heyden**

PTA



In his two years with the Public Transport Authority of WA, Theodore Vander Heyden has consistently demonstrated the qualities required to become both a successful Professional Engineer and excellent Leader in the Public Service. His approachable nature, technical knowledge, ability to learn and sense of ethics, community and fairness are highly sort after traits as a technical leader and Government professional. I respectfully request you accept Theo's nomination for the "Young Achiever of the Year"

**Kourtney Williams**

Shire of Harvey



Kourtney is an inspirational and powerful leader promoting empowerment within her team and the greater organisation. Kourtney has a unique and modern approach to how she ensures her team has a healthy balance of work and life commitments, whilst maximising effectiveness and efficiency in achieving the Shire's objectives. Kourtney focuses on the strengths of each team member and works with them to navigate through challenges to ensure they have a fair and equitable opportunity to work.

Kourtney is a strong advocate for public administration and the serving of local communities to advance common good and effect positive change.

**Jodie Wallace**

Department of Training and Workforce

Jodie Wallace is the Executive Director Policy, Planning and Innovation at the Department of Training and Workforce Development. She is a change agent and a reformer, known for recognising opportunities and bringing together diverse stakeholders to guide strategy and policy development.

With a results driven approach, Jodie makes a critical contribution to the Department and delivers meaningful initiatives while empowering her directorate through collaboration. She leads with empathy, integrity and a truly 'open door' philosophy ensuring each individual in her directorate feels they have the ability to make positive change to lives of those who need it most.

**Samantha Winter**

Department of Mines, Industry Regulation and Safety

After completing the PSC School Based Traineeship Program with the department in 2020-2021, Samantha Winter has secured ongoing employment and is a valued member of the HR Branch. Samantha embodies the leadership expectations and expected behaviours of the public sector, demonstrating a sound commitment to learning in all aspects of her employment. Samantha is forever curious, seeking to understand why tasks are performed in a particular way, and how her role contributes, not only the operational goals of the HR Branch, but also the strategic intent and values of the of the department.

**Melanie Wright**

South Metropolitan Health Service



Mel has worked in healthcare for 39 years and since 2017, has established and is now delivering clinical excellence in research.

Mel has used her immense clinical and corporate experience, knowledge and leadership skills to influence, change and dramatically improve the research eco-culture supporting researchers to conduct high quality research benefiting the SMHS community and beyond.

Mel strives always for clinical excellence, high performing teams while never losing sight of the vulnerable that we serve. SMHS acknowledges Mel's achievements, and this prestigious award would provide recognition for her hard work and outstanding accomplishments.

# ORGANISATIONAL AWARDS

## BEST PRACTICE IN COLLABORATION (TWO AWARDS)

- > Moore Australia (WA) Award for Best Practice in Collaboration  
Between Government and any other Organisation (NFPs, Private, Corporate etc.)
- > Australia Post Award for Best Practice in Collaboration Across Government Agencies

## ORGANISATION DEMONSTRATING BEST PRACTICE (NINE AWARDS)

- > Best Practice in Innovation
- > Lotterywest Best Practice in LGBTI Inclusion
- > Best Practice in Corporate Social Values
- > Department of Health Best Practice in Health and Wellbeing
- > Australian Evaluation Society Award for Best Practice in Public Sector Evaluation
- > Office of Digital Government Best Practice in Digital Transformation
- > Commissioner for Children and Young People Award for Best Practice in Children's Consultation
- > Department of Finance Award for Best Practice in Procurement
- > Business News Award for Excellence in Not-for-Profit Sector

## SPONSORS OF ORGANISATIONAL AWARDS



Government of **Western Australia**

Department of **Finance**

Department of **Health**

Department of **the Premier and Cabinet**  
**Office of Digital Government**



## SPONSORSHIP AVAILABLE

Support the achievements of the public sector by sponsoring an IPAA WA Achievement Award.

## Aboriginal Community Controlled Health Organisations - Transition Care Program Pilots

WA Department of Health - Community Programs Unit in partnership with: South West Aboriginal Medical Service (SWAMS) Broome Regional Aboriginal Medical Service (BRAMS); Geraldton Aboriginal Medical Service (GRAMS)

In an innovative, nation first, the WA Department of Health has partnered with WA based Aboriginal Community Controlled Health Organisations (ACCHOs) to build capacity and deliver locally led, place-based, culturally responsive aged care services to help Elders get back on their feet after a hospital stay. These pilots have improved outcomes for Aboriginal Elders and provided the opportunity for participating ACCHOs to expand their services and identify cultural barriers for local Aboriginal people accessing aged care services.

## Aboriginal Cultural Centre, Western Australia

Department of Local Government, Sport and Cultural Industries (DLGSC)



Establishing a flagship Aboriginal Cultural Centre has been identified as a major cultural infrastructure need in WA. Led by Aboriginal people working in partnership with the State Government, planning has commenced for a central place of significance to empower Aboriginal people. The centre will be a powerful symbol of truth telling, justice, healing, and reconciliation, creating a culturally safe place for Aboriginal people. To be located on the traditional lands of the Whadjuk Noongar people in Boorloo (Perth), the Centre will celebrate ongoing connections to the Derbarl Yerrigan (Swan River) and honour 65,000+ years of continuous living WA Aboriginal culture.

## Active Travel to School Roadmap 2023-2030

The Department of Transport

The Active Travel to School Roadmap aims to reverse the declining rate of walking and cycling to school in Perth. Containing 24 initiatives, the Roadmap seeks to address key urban planning, policy, individual and social factors, and enable more children to walk, bike, scoot and catch public transport to school. An outcome of focussed and successful collaboration, the Roadmap was developed by a dedicated Active Travel to School Working Group and is endorsed by the Departments of Transport, Education and Health, the Road Safety Commission, the Western Australian Local Government Association and the Institute of Public Works and Engineering Australasia.

## Active8 Program and Better Health Program

Better Health Company

Better Health Company (BHC) is currently delivering evidence-based healthy lifestyle programs for children aged between 2-12 years and their families, in WA. The Active8 and Better Health programs are community-based programs focusing on key healthy lifestyle components including; good nutrition, physical activity, and healthy behaviour change. The programs aim to support families to improve their health and wellbeing and lead healthier, happier lives. Evaluation has demonstrated significant and sustained health outcomes, such as improved nutritional intake, increased levels of physical activity, improved self-esteem, reduced screentime and improved knowledge and confidence.

**Advice Before Court**

Legal Aid Western Australia

Advice Before Court uses innovative systems to expand traditional duty lawyer services and provide exceptional criminal law assistance to clients. Advice Before Court favours holistic referral pathways, efficient use of resources and considers clients' needs as the centre when providing services. By building on remote service provision, Advice Before Court meets the needs of our diverse client base and ensures that complex and comprehensive legal advice is delivered in an easy-to-understand manner, thereby ensuring that our clients are able to manage their legal matters confidently.

**Ambulance Services Agreement Procurement Project**

Department of Health WA

The Department of Health's ambulance services procurement project was a major accomplishment in health reform. Launched amidst the COVID-19 pandemic with soaring emergency department demand, the project responded with an innovative, fast-tracked solution to contemporise the arrangement and reform the contract. Responding to recommendations of a parliamentary inquiry, the Department formulated a bespoke procurement strategy with a patient-centred approach. The five-year agreement with St John WA ushers in a new era of collaboration between organisations, facilitating improved service provision and patient outcomes. Incorporating pioneering cultural awareness initiatives and operational transparency, it sets a new benchmark in emergency health services.

**AMP Ellendale project**

Department of Mines, Industry Regulation and Safety: Geological Survey and Resource Strategy - Abandoned Mines Program

The Ellendale Diamond Mine, located in the West Kimberley approximately 140 km east of Derby, comprises two main mining areas which contained process infrastructure representing various safety hazards. These sites have not been in operation since the previous operator entered into receivership and subsequent liquidation in 2015.

The purpose of this Abandoned Mines Program project was to engage a contractor with a Class 1 demolition license and demonstrated experience working on remote mine sites to safely remove all remaining redundant plant and equipment to appropriately designated waste management facilities / recycling depots.

**Best Practice in Health and Wellbeing**

City of South Perth

The City of South Perth commitment to cultural change started back in 2017. This was documented in the City's Cultural Transformation Journey publication, where it was recognised that "City's most valuable resource are the City's employees".

When embarked on this journey, the Health and Wellbeing (H&W) program was implemented as a priority to proactively progress through the cultural change. Since its implementation, the program has expanded each year. The program includes initiatives that support employees' group and individual needs so that they can feel valued and supported in achieving and sustaining their physical and mental health.

**Blueprint for a Better Future**

Social Reinvestment WA



Social Reinvestment WA (SRWA) is a coalition of 32 non-profit organisations led by Aboriginal co-chairs, committed to ending the overrepresentation of Aboriginal people in the justice system of Western Australia. Our goal is to support community-led justice reinvestment approaches, influence policy and legislation to end discriminatory practices, and create healthy families and safe communities to prevent people from entering the justice system. At all times, we prioritise the voices, knowledge, and right to self-determination of Aboriginal people and communities.

The Blueprint for a Better Future is an innovative whole-of-system approach to improve the youth justice space.

## Bunbury Outer Ring Road - Yaka Dandjoo Program

Main Roads Western Australia; Department of Training and Workforce Development; South West Gateway Alliance



Main Roads WA and the Department of Training and Workforce Development have led a high level collaboration to support a training and employment initiative, the first of its kind in Western Australia on the Bunbury Outer Ring Road.

The Yaka Dandjoo program offers free training and work placements to disadvantaged jobseekers, preparing them for work in the construction industry. On completion of the program, participants are assisted to engage in a traineeship providing them with a clear career pathway. This contemporary, best practice training delivery model, has created a pipeline of skilled workers, and is considered a sustainable workforce strategy.

## Care of the Older Person's Strategic Advisory Group

WA Department of Health - Intergovernmental Relations and National Policy Unit - Evan Davies and the Aged Care Policy team in partnership with: Baptistcare WA; Amana Living; Southern Cross Care (WA); Juniper; Bethanie Group; Hall & Prior Health &

The WA Department of Health has driven relationships with the WA aged care sector to improve policy development and improve the health/aged care interface. The COOPSAG was a critical initiative led by the Department in partnership with the WA aged care sector. It has significantly impacted WA's response to COVID-19 and contributed to successful policy development, identifying areas for joint work at the health/aged care interface and improving outcomes for older Western Australians. It has supported the development of joint pilots, including a nation-first real time data portal on aged care bed availability for use by hospital staff and patients.

## City of Perth LGBTQIA+ Plan actions and LGBTQIA+ Advisory Group

City of Perth



In 2021, the City of Perth's Council endorsed a three-year LGBTQIA+ Plan, which was a first for WA local government. Since then, and guided by the City's LGBTQIA+ Advisory Group - fifteen members of the LGBTQIA+ community - the City has completed over half of the actions in the Plan. Recent highlights include:

- Northbridge Piazza ('Pride Piazza') lease to Pride WA.
- The Citiplace Rest Centre now includes All Gender toilets
- Providing local hotels with inclusivity training
- Being the first local government in Australia to offer Gender Affirmation Leave (to four weeks of paid leave plus forty-eight weeks of unpaid leave)

## Contract Management Framework

Procurement and Contracts Team, City of Vincent

I am nominating the City of Vincent Procurement and Contracts Team for the IPAA Best Practice in Procurement Award for their effort in creating a City wide Contract Management Framework. Prior to the Framework being created and implemented the City had little to know information on what contracts were in place and if any of them were achieving value for money. Since the Frameworks inception, the City now accurately tracks all contracts, staff know how to manage a contract based on its level of risk and complexity, and the overall risk with contracts has been reduced from high to medium.

## Culturally and Linguistically Diverse (CaLD) Cancer Information Needs for Consumers and Carers project

Department of Health - Cancer Network; Ethnic Communities Council WA; Ishar Multicultural Women's Health Centre; Health Consumers' Council; Multicultural Services Centre of WA; Umbrella Multicultural Community Care Services

The Western Australian (WA) Department of Health's Cancer Network undertook a 6-month project to better understand the cancer information needs of CaLD consumers and carers affected by cancer. To achieve this, the Network awarded 5 grants to community organisations to consult CaLD consumers and carers affected by cancer across metropolitan and regional WA. In total, 175 CaLD consumers and carers were consulted. This outcome is the result of successful collaboration between the Network and community organisations. Additionally, the Network provided tailored support to each organisation and the organisations collaborated with each other to recruit consumers for consultation.

## Defence and Veterans Legal Service "DAVLS"

Legal Aid Commission of Western Australia



The Defence and Veterans Legal Service (DAVLS) is an initiative of National Legal Aid that provides free, independent, and confidential assistance to people who want to participate in the Royal Commission into Defence and Veteran Suicide. In Western Australia, DAVLS is provided by Legal Aid WA which employs two lawyers to deliver services across the State. Central to DAVLS' engagement with the veteran community is its collaborative partnership with the Returned and Services League of WA. Among other things, this partnership includes ongoing community liaison support and use of office space at ANZAC House Veteran Central for face-to-face client appointments.

## Directions from Young People 2022-2025

City of Melville

The Directions from Young People 2022-2025 is the City of Melville's four year strategic road map for how the City will deliver initiatives and plans in partnership with young people that will support their health, wellbeing, and connection to community. This new strategy was developed by the Youth Affairs Council of Western Australia who worked with the City throughout the project.

## Diversity and Inclusion Program

Department of Water and Environmental Regulation

In 2017, the newly formed Department of Water and Environmental Regulation wanted a program that supports, acknowledges, respects and celebrates our LGBTIQ+ employees and builds greater understanding of the different experiences and representations. The Department set out on a journey and this is their encouraging story.

## DoT Maritime Deckee app initiative

Department of Transport



Making it easier for WA skippers to access lifesaving safety information is the driving force behind the Department of Transport's (DoT) innovative and successful partnership with popular boating app: Deckee. DoT's Maritime team identified the enormous potential of adding WA-specific data and functionality to Deckee, and worked collaboratively with Deckee to launch this functionality in late 2022 to coincide with the start of the summer boating season. The app now plays a vital role in assisting and supporting DoT Maritime in maintaining DoT's statutory and service delivery obligations, and to ensure the safe and sustainable use of WA waterways.

## Early Resolution Programme

Criminal Law Division, Legal Aid Western Australia

Legal Aid's Early Resolution Programme is an initiative aimed at resolving criminal matters before trial through collaboration with WA Police and Prosecuting Services. Our programme has made significant strides in promoting access to justice, reducing the burden on courts and achieving positive outcomes for our clients.

## Early Years Partnership

Department of Communities

The Early Years Partnership (EYP) is an unprecedented 10-year partnership between Western Australian State Government Departments of Communities, Education and Health, as well as Minderoo Foundation, Telethon Kids Institute (research and evidence partner) and four WA communities. The EYP is supported by the Australian Government's Connected Beginnings program.

The Department of Communities leads the partnership to achieve the shared aim of improving the wellbeing and school readiness of children aged zero and four years in four WA communities and in doing so learn what it takes to create change for all children in the State.

## Ears2Learn and Maaraka Dabakarn (Hands to Steady)

Connecting Community for Kids; Earbus Foundation of WA; Goodstart Early Learning; Wanslea; Just Kids Health; Next Bite Feeding; CDBS; Vivid Therapy



Connecting Community for Kids have co-designed through community collaboration two early child health interventions. Our community identified delayed intervention as the primary cause of children failing to thrive. Community led action teams engaged in a co-design process involving community members, early years services and allied health professionals. Ears2Learn provides free universal access to ear screening surveillance by trained paraprofessionals. Maaraka Dabakarn – Hands to Steady is an early intervention support for families with children experiencing developmental delay enabling them free access to a range of therapists each month to receive information and tools to support their child and family's wellbeing.

## ePrescribing

Health Support Services

In a first for Public Health in Australia, HSS developed an ePrescribing application which removes the paper aspect of medical prescriptions, creating a more flexible system and enabling convenient access to medications, while improving safety through reduction of transcription errors.

This is the first and only implementation of ePrescribing in public hospitals nationally.

The HSS 'inhouse' developed ePrescribing Application has transformed an outdated system of handwritten prescriptions across all outpatient clinics across the state with digitally enabled transformation. The application's comprehensive rollout has resulted in a significant adoption rate, with 78% of all outpatient clinic scripts now issued electronically.

## Establishment of the Child Safeguarding Implementation Unit

Department of Local Government, Sport and Cultural Industries

In June 2022, the Department of Local Government, Sport and Cultural Industries (DLGSC) identified the opportunity to show leadership across the public service by established a Child Safeguarding Implementation Unit to support DLGSC, its industry sectors, and partner organisations in implementing child safety reforms, especially those arising due to recommendations from the Royal Commission into Institutional Responses to Child Sexual Abuse.

## Evaluation of the Department of Communities' Aboriginal Community Connectors Program

Department of Treasury

The Treasury-led evaluation of the Department of Communities' Aboriginal Community Connectors Program was undertaken in partnership with an Aboriginal consultancy business, garnered extensive feedback from community (both users and service providers) and across the sector. The evaluation was guided by the principles of the Indigenous Evaluation Strategy, the Aboriginal Empowerment Strategy and the National Agreement on Closing the Gap. It included practical recommendations and insights to improve the delivery and sustainability of the program in the 12 locations across Western Australia in which the Program is delivered.

## Expansion of the Youth Alcohol and Other Drug Education and Support Program

Mental Health Commission (WA)



The Mental Health Commission's expansion of the Youth Alcohol and Other Drug Education and Support Program exemplifies the Delivering Community Services in Partnership Policy. Unique aspects of the expansion included: a collaborative procurement process; co-design of a flexible service model; outcomes-based funding; a dedicated workforce development component; and, partnership with the Department of Communities.

The expansion is a unique example of the impact a genuine partnership and co-design procurement approach has on delivering effective and sustainable community services and ultimately, driving immediate and long-term positive outcomes for young people, their families and carers.

## For exemplary work across the WA public, research and not-for profit sectors to modernise, simplify and improve access to linked health and human services data for vital medical research and government service planning and evaluation.

The Data and Information Systems Unit within the Information and System Performance Directorate

The Data and Information Systems unit within the Department of Health's Information and System Performance Directorate for their exemplary work across the WA public, research and not-for profit sectors to modernise, simplify and improve access to linked health and human services data for vital medical research and government service planning and evaluation. This work is underpinned by the WA Health Data Linkage Strategy 2022-2024, officially released by the Honourable Minister for Medical Research, Stephen Dawson on 8 May 2023.

## Fresh Air - You're Welcome. The Smoke Free Town Centres Project.

City of Vincent



The 'Fresh Air-You're Welcome' Smoke Free Town Centres project is a major initiative for City of Vincent in Western Australia. This project showcases leadership in Health and Wellbeing by helping to work towards creating a smoke-free WA. Five Town Centres are now smoke and vape free, with the project creating healthy and safe environments in our entertainment precincts for our resident and many visitors to enjoy.

The City aims to inspire other Local Governments to prioritise tobacco and e-cigarette control and expand smoke and vape free public places, for the benefit of our community.

## **From coffee to collaboration: the story of building a new meaningful partnership between the Department of Communities and the South Sudanese Community Association of WA**

North Metro Executive Team, Department of Communities & the South Sudanese Community Association

South Sudanese families are a highly diverse group of people with unique experiences particularly those arriving as refugees in Western Australia. Parenting in a new country with different regulations and legislation has led to parents developing a deep sense of mistrust of Western child protection systems.

The Project Manager from the Department of Communities and the South Sudanese President WA began having coffees together in attempt to find points of connections between both worlds.

This ongoing collaboration has resulted on ongoing consultations with Elders, facilitating sessions to support positive parenting practices and recruiting foster carers from a South Sudanese background.

## **Gender Equality in Procurement: Public Sector Pilot**

Department of Communities; Department of Finance

The Department of Communities is leading an innovative initiative to harness the power of public sector procurement to drive gender equality in Western Australia.

Communities has grown the pilot to include 19 public sector agencies over the first 12 months and will continue to work closely with the Department of Finance to extend and expand the pilot going forward.

The significant attention and publicity for this initiative has contributed to raising awareness about workplace gender equality and demonstrates a commitment to drive change across the sector and the acknowledgement that everybody has a role to play in achieving gender equality.

## **Goldfields Suicide Prevention Project**

Hope Community Services, City of Kalgoorlie-Boulder, Shire of Coolgardie, Shire of Laverton, Shire of Leonora

The Goldfields Suicide Prevention Project (GSPP) is a unique Western Australian project taking a coordinated, regional approach to raising awareness of mental health and suicide prevention.

It is particularly focused on building the capacity of local communities themselves to engage in suicide prevention - training up community champions and developing new consumer guides.

## **Health in a Virtual Environment (HIVE)**

East Metropolitan Health Service (EMHS)

The Health in a Virtual Environment (HIVE) Programme delivers an innovative and revolutionary virtual health service fit for the challenges and opportunities of the 21st Century. HIVE provides safer, affordable, and consumer-centred care at the right place and the right time. HIVE's technological platform integrates artificial intelligence and real-time machine learning to continuously monitor and detect deteriorations in consumers' physiological data, enabling proactive interventions improving consumer outcomes. The success of the HIVE service within Royal Perth Hospital has driven its expansion beyond Perth, providing enhanced monitoring, clinical support, and high-quality care to consumers across WA hospitals and within the community.

## **Heavy Vehicle Driving Operations Program**

Department of Training and Workforce Development; Department of Transport; Central Regional TAFE; Western Roads Federation; Driver Risk Management



The Heavy Vehicle Driving Operations Program was co-designed by State Government agencies and industry to address a significant shortage of truck drivers. It provides theoretical and practical driver training to produce job-ready workers for the transport and logistics industry, giving participants a pathway to exciting careers.

The program has supported hundreds of participants, including mature aged jobseekers, Aboriginal people and women, to learn new skills, gain a truck licence, and secure employment. Following the successful outcomes from Central Regional TAFE's partnership with Driver Risk Management in Perth, the program continues to grow and expand into regional areas of the State.

## Hospital Stay Guidelines

Disability Health Network, WA Department of Health

The revised Hospital Stay Guidelines (the Guide) has been co-designed to create a useful suite of resources for people with disability, their families, friends and carers, disability service providers and hospital staff to outline the respective roles and responsibilities when navigating a hospital admission. It is important to have clarity at the health and disability interface to provide the necessary care and support to achieve equitable health outcomes and positive experiences in hospital for people with disability. Working collaboratively to achieve a Guide that is useful for all has been an achievement of the Disability Health Network.

## iComply Spatial Viewer

Building and Energy, and Business Innovation Directorate

iComply represents a pioneering foray into location intelligence that enables DMIRS' Building and Energy division to see data differently. The new system provides opportunities for better regulatory oversight through data intelligence, increased efficiency in resource allocation, and visual alternatives for planning and reporting activities. The iComply GIS project spatially enables existing non-spatial data, reduces barriers to information access between business areas, combines internal data with data from other agencies and non-government sources, and provides all of this in an intuitive self-service GIS platform. It integrates into existing business processes, facilitates streamlining of these, and presents opportunities for new activities.

## Imagined Futures Alliance Against Depression

Imagined Futures: Imagined Futures Alliance Against Depression

Imagined Futures Alliance Against Depression

Even before COVID-19 increasing rates of mental illness were a concern in our community with depression being one of the most commonly experienced forms of mental illness. Before the pandemic, the Black Dog Institute estimated that 1 in 7 experience the condition in their lifetime.

After the emergence of COVID-19 this staggering number of people has worsened. Crisis support agencies reported a surge in demand, calls to their services increased by more than 20% compared to pre-COVID times. Imagined Futures tackled this concerning trend by adopting a proven, community-led framework - the Alliance Against Depression.

## Implementation of the Cemetery Records System (CRS)

Metropolitan Cemeteries Board

The MCB has shown an active use of innovation through their CRS project by leveraging technology to improve service delivery and enhance the customer experience. By addressing the four pillars for their digital transformation of people, data, processes, systems, the MCB has successfully implemented these innovations, resulting in more efficient and effective service delivery for the community.

The automated email system, portal, and digital signage solution have streamlined processes and reduced manual effort, resulting in faster response times and improved access to cemetery services. For staff of MCB this system created development opportunities and realigned resources improving customer service delivery.

## Interagency Data Science Graduate Program

Office of Digital Government, Department of the Premier and Cabinet; Department of Communities; Department of Planning, Lands and Heritage; Department of Health; Western Australian Police Force



The Interagency Data Science Graduate Program is a collaboration between five agencies established to address challenges attracting and retaining staff with skills in data science. Since its establishment, the program has successfully provided a pathway for junior data scientists to enter the WA public sector. Graduates are provided with exposure to whole-of-government problems and the opportunity to be involved in diverse and innovative data projects. This is the first cross-agency data-focused graduate program of its kind, and will enable the WA public sector to build capacity in data science, statistics, computer science and analytics.

## Karratha Education Initiative

Karratha Senior High School and Woodside Energy-operated North West Shelf Project

The Karratha Education Initiative (KEI) is a voluntary social investment program delivered through a collaboration between the Woodside Energy-operated North West Shelf Project (NWS Project), Karratha Senior High School (KSHS) and the Department of Education WA. Launched in October 2007 and initially designed as a three-year pilot, the KEI was so successful in enhancing student engagement and fostering academic achievement that it has continued well beyond the pilot phase. The core objective of the KEI is to deliver high-quality educational opportunities and experiences for secondary school students and further strengthen professional development opportunities for teachers and leaders in Karratha.

## Kimberley Flood Communications Initiative

Media and Corporate Communications Team

During the Kimberley Floods, the MCC team's efforts were nothing short of outstanding. They successfully established innovative communication channels to overcome the challenges of an emergency in remote parts of Western Australia, benefiting a diverse range of communities. The team worked with a variety of different government and non-government agencies to deliver a suite of informative and essential communications, including a daily recovery flyer that reached the corners of the affected region, with content being translated into indigenous languages.

## Kimberley Flood Recovery – Working Together

WA Country Health Service

In January 2023, ex-Tropical Cyclone Ellie caused the worst flooding in WA's history, resulting in significant damage to infrastructure and logistical routes in the Kimberley.

WA Country Health Service (WACHS) engaged early with stakeholders – particularly Aboriginal Medical Services and the not-for-profit sector – to form a cohesive, partnership approach to responding to critical health needs of those affected.

The region established a full emergency response capability, with clear leadership and functions to rapidly address service and health priorities. WACHS facilitated effective collaboration between all agencies, which was critical to the success of the partnership arrangement and in preserving life.

## Kimberley Flood Response and the New Fitzroy River Bridge Project

Main Roads Western Australia

Reconnecting the Kimberley in the wake of Ex-Tropical Cyclone Ellie has been an all-encompassing, record breaking effort, led by Main Roads with support of Commonwealth and State Governments, Local Government Agencies, Traditional Owners and many key stakeholders.

Over the recent months, Main Roads staff and regional crew have worked tirelessly to provide temporary access along Great Northern Highway and construct two, low-level crossings now capable of taking all vehicles across the Fitzroy River – safely reconnecting the east and west Kimberley in time for tourist season. Construction is also underway of a bigger, longer and stronger New Fitzroy River Bridge.

## Mara Pirni Healing Place

Hope Community Services, Wanslea Family Services, Ngunytji Tjitji Pirni (NTP), One Tree Community Services and Aboriginal Legal Services WA



Mara Pirni Healing Place is WA's first regional family and domestic violence hub, providing wrap-around support services for individuals and families trying to build a safer future for themselves. Hope Community Services is the lead organisation for Mara Pirni, partnering with Wanslea Family Services, Ngunytji Tjitji Pirni (NTP), One Tree Community Services and Aboriginal Legal Services WA to offer a wide range of support services to clients. Together the partners offer advocacy and safety planning, legal services, social support, mental health services, cultural healing and family support services.

**Marble Bar Airport Upgrade**

Shire of East Pilbara; Atlas Iron Pty Ltd; Calidus Resources Limited

The Shire of East Pilbara owns the Marble Bar airport, located in Western Australia's Pilbara region. The original airport was not designed to accept jet aircrafts being only 1.24km long and 23m wide. In 2020 the Shire was approached by Calidus Resources Limited who wanted the Shire to upgrade the runway to accept 100 seater Jet aircrafts. The Shire's administration identified the benefits of having an upgraded airport which would be able to service the mining companies in the immediate vicinity, while also opening up the opportunity for local resident air transport and increased tourism for the Marble Bar area.

**Mental Health Champions Program**

Water Corporation

Water Corporation's Mental Health Champions program is designed to provide quick and easy access to wellbeing support to meet personal circumstances. We have trained over 300 team members to support their colleagues and provide on-the-ground support for anyone needing to talk to someone, or to get help in accessing professional assistance.

The expert training provides the Mental Health Champions with the skills, knowledge and empathy required to effectively support colleagues struggling with their mental health in confidence - and signpost people to other services if necessary. Our Mental Health Champions program complements our existing range of personalised support.

**Mercycare Youth Advisory Group**

Mercycare; Youth Affairs Council of Western Australia

Mercycare engaged the support and expertise of YACWA to help guide the organisation through the establishment and implementation of a Youth Action Group with importance being placed on the voices and expertise of young people across the organisation.

**Mitchell Freeway Extension project**

Main Roads Western Australia

The Mitchell Freeway Extension project has effectively collaborated with multiple Government agencies, achieving positive outcomes for the WA community:

- Project is on time and on budget, including the complicated multi-agency construction of Romeo Road bridge.
- Construction of freeway on both sides of PTA rail, and two bridges over the rail.
- Quality construction of local roads, Romeo Road and Lukin Drive, which will be City of Wanneroo assets.
- Accommodated Development WA for future Alkimos infrastructure.
- Protected Neerabup National Park and heritage near Romeo Road with DBCA.
- Used surplus material from the METRONET Yanchep Rail Extension.

**Office of the Auditor General for Western Australia's performance audit program**

Office of the Auditor General for Western Australia

The Office of the Auditor General for Western Australia's performance audit program provides timely assurance on important matters of public administration to Parliament and the people of Western Australia. This important function assesses the efficiency and effectiveness of activities, services and programs delivered by the Western Australian public sector and makes practical recommendations for improvements. We focus on areas that can have the most impact to the way of life of Western Australians.

## OMTID Digital Reporting Program

Office of Major Transport Infrastructure Delivery (OMTID)



The Office of Major Transport Infrastructure Delivery (OMTID) is nominating for the IPAA Best Practice in Digital Transformation award to recognise the exceptional work undertaken to uplift the METRONET program of works. The digital transformation work undertaken has shifted OMTID from working with siloed, uncontrolled, and low integrity datasets to a centralised automated platform providing program wide collated data and insights of key project information required to deliver the \$6.5 billion dollar program. Key stakeholders now have the ability to interrogate and derive actionable insights from key cost, schedule and risk data visuals which directly benefit the public of WA.

## Processed Oat Partnership

Department of Primary Industries and Regional Development; Grain Industry Association of Western Australia



The Processed Oat Partnership, known as POP by industry, has big aspirations. It aims to support oat processors in WA to generate an extra \$100 million a year in revenue by 2030.

The POP is a \$10.1 million election commitment managed by the Department of Primary Industries and Regional Development, delivering foundational activities to build a stronger, more innovative oat industry. Already two new oat processing industries are setting up in WA - oat milk and oat flour - and the POP continues to highlight the competitive advantages of processing oats in WA to global stakeholders.

## Program Benang

Department of Education

Program Benang sought to restructure the service requirements from 15 outdated ICT outsourcing arrangements into one contemporary contract framework, the Consolidated ICT Services Agreement (CISA). CISA is a bespoke ICT services outcomes arrangement, developed in collaboration with the State Solicitor's Office, with a contract value of \$504 million (incl. GST) over a potential 11-year term.

The experiences from the Program Benang process were used to inform another significant procurement for the Department's ICT Directorate, the replacement of the Schools Information System, and will inform other complex Department procurements.

## Program Kolbang

Department of Education

The Department of Education in Western Australia (WA) faces unique challenges in delivering education due to the geographic location of over 800 schools spread across 3 million square kilometres in some of Australia's most remote regions. One of the most pressing problems schools regularly cite are bandwidth-related issues, which result in degraded quality of service. Program Kolbang was a collaborative initiative that provided significant bandwidth increase to schools in WA. The program has had a positive impact on the quality of education in WA, resulting in improved learning experiences for students and better services to remote and rural locations.

## Provision of Aboriginal History Databases

Aboriginal History WA (Specialist Aboriginal Projects and Engagement), Department of Local Government, Sport and Cultural Industries

Aboriginal History WA has enabled better community access to Aboriginal history records and information. This has involved extensive research and examination of thousands of state archives to produce a centralised online database enabling users to easily search names, locations, and historical information. Over the past 12 months AHWA has completed or significantly progressed the following key databases:

- Database of Aboriginal people historically incarcerated on Wadjemup
- Database of residential town blocks historically purchased or leased by Aboriginal men and women in WA.
- Admissions index of children removed to the Perth Orphanages and Swan Mission
- Aboriginal Trackers historically engaged by WA Police.

## Regional Airfare Zone Cap (RAZC) scheme

Department of Transport

The Regional Airfare Zone Cap (RAZC) scheme is Australia's first state-wide capped airfares scheme, enabled through collaboration between government and the private sector, delivering enormous benefit to regional communities. The RAZC scheme is administered by the Department of Transport (DoT), delivered via a partnership between the State Government and six airlines.

RAZC fares are available exclusively to WA regional residents living outside the Perth and Peel regions and for personal travel to Perth only. The scheme is making air travel to and from Perth more affordable, increasing liveability in regional WA.

## Rockingham General Hospital (RGH) Emergency Department Musculoskeletal Diversion (EDMD) Clinic

Rockingham Peel Group: South Metropolitan Health Service



The Rockingham General Hospital (RGH) Emergency Department Musculoskeletal Diversion (EDMD) Clinic is a first of its kind model of care in Western Australia. The Emergency Department Musculoskeletal Diversion Pathway (EDMDP) at RGH is an Advanced Scope Physiotherapy (ASP) led and patient-centred program that diverts appropriate patients from the Emergency Department (ED) waiting room to an outpatient physiotherapy clinic for acute assessment and management. The main scope of the pathway is patients 8-65yrs attending ED with simple fractures or musculoskeletal injuries/pain. The pilot pathway demonstrated 98% patient satisfaction and 99% Western Australian Emergency Access Target (WEAT) compliance. At end of the pilot phase, there was an 8% improvement of RGH ED WEAT compliance on EDMDP days. To date the clinic has seen over 2600 patients, conducted over 3000 appointments, reduced patients' length of stay by 75%.

## Safer Pathways Program

Zonta House Refuge Association and Department of Communities Housing Authority



Safer Pathways, a joint initiative of Zonta House and the Department of Communities – Housing Authority, offers vital assistance to women experiencing family and domestic violence, abuse, and coercive control, who are social housing tenants.

A key component of the program is the comprehensive array of targeted interventions and support services for women as well as education and capacity building for Department of Communities staff members. The program successfully achieves positive outcomes as Zonta House understands when the voices of women are heard, our responses uphold dignity, acknowledge acts of resistance, builds on safety, and hold perpetrators accountable.

## Small Business Friendly Approvals Program

Small Business Development Corporation



Through its transformative Small Business Friendly Approvals Program (the Program), the Small Business Development Corporation has successfully collaborated with 20 local government authorities (LGAs) over the past two years to streamline regulatory application and approvals processes.

Using design thinking and human-centred design principles (i.e. designing solutions around the needs of the customer), almost 500 reforms were identified to make it faster and easier for businesses to start, relocate or grow as well as improve the organisational effectiveness and performance of participating LGAs.

An independent economic evaluation found the Program will deliver lasting cost and cultural benefits over the coming decade.

## South Metropolitan Health Service Virtual Emergency Medicine Service

South Metropolitan Health Service; St John's WA

Virtual Emergency Medicine (VEM), an innovative initiative generated by FSH's emergency department (ED), South Metropolitan Health Service Innovation team and St John Ambulance WA, is a first service of its kind in Australia that has been revolutionising emergency patient care by improving ambulance and ED flow and efficiency since its launch in February 2021.

VEM enables St John WA paramedics to initiate a remote consultation for non-priority one patients aged 16 years and over, to fast track patients to the appropriate hospital ward away from ED, discharge on scene to remain at home or divert patients to another suitable service.

## Staff Wellbeing

South Metropolitan Health Services



South Metropolitan Health Service wishes to nominate the Research Support & Development Unit (RSDU) team for this prestigious award.

This team provides enormous support to our researchers to enable them to conduct high quality research projects benefiting the SMHS community and beyond. The team have demonstrated outstanding corporate social values and are a high performing team who value a strong sense of community. SMHS is very proud of the team's achievements and feel this award would provide recognition for their outstanding accomplishments.

## The ACL Training Project

Consumer Protection WA

Consumer Protection WA (CPWA) has created Australia's first online video-based consumer law training program, My ACL, leading the country in resources or conciliation officers who deliver dispute resolution services. It has been created in collaboration with Australia's national competition, consumer, fair trading and product safety regulator, the Australian Competition and Consumer Commission (ACCC).

Created as an internal staff training product, My ACL has been so effective that stakeholders nationally have requested access and it is being roll-out to consumer protection agencies across the country. It will also be adopted as the training regime by our collaboration partner, the ACCC.

## **The Amazing Race AroundDPLH - Innovative & Impactful Induction**

Department of Planning Lands and Heritage: Business and Corporate Services Division; Human Resources Services Directorate

Our value of innovation was at the core of our desire to provide our 2023 Graduate cohort with the most memorable, impactful and captivating experience during their first hours with the department. The Amazing Race AroundDPLH, designed by the Human Resources Services team, introduced the graduates to the way in which we serve and benefit the community by taking them on a race through significant sites across the city of Perth. The race incorporated a high degree of teamwork and problem solving and built a foundation of trust and understanding of our shared purpose.

## **The Check-In Guide by Wellness**

Legal Aid WA

The Legal Aid WA Wellness Strategy and Well-being Framework closely aligns with Legal Aid WA's core values of. As we work to make a difference in the lives of our clients and our community, we are committed to ongoing improvement in all aspects of mental health and well-being, and to providing safe and healthy workplaces for our staff.

The Wellness Strategy compliments Legal Aid WA's Well-being Framework and sets out key goals and actions that will be developed and implemented to protect, promote, and support staff in managing psychological well-being. The Check-In Guide helps build psychological safety and trust.

## **The Denny Avenue Level Crossing Removal Project**

Office of Major Transport Infrastructure Delivery

The Denny Avenue Level Crossing Removal project exemplifies the benefits of a multi-government agency/contractor approach to working in a complex stakeholder environment to deliver community informed major transport infrastructure. The first level crossing removal of the METRONET program, the project has improved safety and accessibility for the local and broader community.

## **The Perth Rectangular Stadium (HBF Park)**

Department of Finance

The Perth Rectangular Stadium (HBF Park) upgrade project is integral in Perth's preparations to host the FIFA Women's World Cup™ in July 2023.

It was imperative the facility was upgraded to meet stringent FIFA standards and provide the best experience for players and spectators.

With a limited timeframe for delivery, challenging market conditions and undertaking construction within an operational environment, the procurement strategy – a hybrid 'Construct Only' with 'Principal Supplied' and 'Novated Contracts' – ensured project timeframes were met, a legacy outcome achieved for the venue, and the upgraded venue could successfully host FIFA Women's World Cup 2023™ matches.

## **The Solid Steps program within the Mallee Rehabilitation Centre at Casuarina Prison**

WA Department of Justice

Solid Steps is a voluntary AOD program, designed to achieve a pro-social, recovery-oriented culture, providing support to participants preparing to leave prison to reintegrate and connect back to the community. In its first two years of operation, 75 graduates have been discharged from custody, only 4 of whom returned to custody with a new offence.

The early success of the program, and the achievements of Solid Steps graduates has been influenced by the positive and aligned culture within Mallee where all prison staff, service providers and the Solid Steps participants work collaboratively, to promote a one team approach and spirit.

## The Supply of Menstrual Products to WA Public Secondary Schools Program

Department of Education

The Supplying Menstrual Products to Schools with Secondary Students in Western Australia Program was established in late 2022 by the Department of Education with the priority of combatting 'period poverty' in public schools.

The Program is designed to help end the stigma surrounding menstruation while making access to necessary period products more equitable in 227 public schools across the state.

The Department recognises that period products are a basic health necessity, and by providing them for free in schools, via the Program, a significant barrier to education is being removed for some of our most vulnerable students.

## The WELL Collaborative

Health Consumers' Council WA; Health Networks' Unit, WA Department of Health; WA Primary Health Alliance

The WELL Collaborative (Weight Education and Lifestyle Leadership) brings together health consumers, policy makers, researchers, and state and primary health services. Overweight and obesity impacts the majority of the people in WA.

People can experience stigma from the public, health professionals, family and friends. When seeking support, people can struggle to feel heard and understood, while clinicians may be unsure of how best to have a productive dialogue.

The WELL Collaborative make it easier to work across boundaries and expand access to judgement-free evidence based healthcare and supportive social environments, to improve the systems that create and change our health.

## Total Solar Eclipse Project 2023

Department of Jobs, Tourism, Science and Innovation



A rare Hybrid Solar Eclipse took place on 20 April 2023 in the skies above the small regional town of Exmouth, WA. The towns' remoteness and limited exposure to light pollution made for perfect dark sky viewing to experience the total solar eclipse.

Though set up for tourism, the town had capacity and amenity limitations not sufficient to host the tens of thousands of visitors anticipated to descend upon the town and the surrounding region to witness the natural phenomenon.

A concerted collaborative effort across 15 state and federal government agencies and impacted stakeholders was needed to prepare.

## Transport Portfolio Aboriginal Engagement Team

Main Roads Western Australia

The Transport Portfolio Aboriginal Engagement team is a centre for excellence, building on the strengths across Portfolio agencies to enhance performance in Aboriginal economic participation, cultural recognition and workplace cultural safety. It has demonstrated best practice in procurement by improving contracting and supply chain opportunities for Aboriginal businesses, supporting employment, developing Aboriginal business capability and building relationships with education, training and small business development providers to create pathways for sustainable employment.

The TPAE provides support/advice across the Transport Portfolio including training in Aboriginal Participation reporting systems and input on Aboriginal Participation Plans, driving continuous improvement on integrative Participation initiatives.

## Transport Portfolio Disability Access and Inclusion Plan 2022-27

Department of Transport, Main Roads Western Australia, Public Transport Authority

In 2022, the Department of Transport, Main Roads Western Australia and the Public Transport Authority worked collaboratively to develop the first Transport Portfolio Disability Access and Inclusion Plan (DAIP) 2022-27.

This approach enabled a more holistic approach to consultation and development of a DAIP in the transport context. It includes high level strategies to improve access, inclusion and opportunities for people with disability, their families and carers and aligns with the Transport Portfolio's commitment to providing services to Western Australia's diverse community in a fair and non-discriminatory manner.

## Two-way Science Initiative

Statewide Services

The Department of Education's Two-way Science Initiative connects the cultural knowledge of Aboriginal communities with the science curriculum and enables Aboriginal knowledge to be valued in a Western education setting.

Schools partner with local Aboriginal people who work alongside school staff to develop an integrated, culturally responsive program that is shaped by their community's needs and students learn science concepts from local Aboriginal community members, both on-Country and in the classroom.

## Vimauna - breaking the silence on Family Violence

Multicultural Service Centre of WA



Multicultural Services Centre of Western Australia (MSC) is WA's oldest (1980), largest and most diversified multicultural provider. Our 190+ service personnel most of whom are bi/multilingual are fluent in more than 80 different languages.

The Vimauna – breaking the silence on Family violence project was as there has been no group based FDV education/awareness raising programs in WA for CALD communities that are focussed on and specialised in engaging men/perpetrators. The Vimauna training program was developed to enable and motivate CaLD individuals and community members to become change agents to prevent violence against women in their own communities

## WA Defence Industry Workforce Development Plan 2022-27

Department of Training and Workforce Development - WA Defence Industry Workforce Office

Western Australia contributes significantly to Australia's defence requirements. In the coming decade, WA's defence industry will require a larger pool of skilled people to deliver on defence projects coming to WA. The Western Australian Defence Industry Workforce Development Plan 2022 2027 sets out the strategies to meet current and future defence industry workforce and skilling needs.

The WA Defence Industry Workforce Office, Defence West and South Metropolitan TAFE work closely with both the defence industry and the education sector of the State to develop and implement a suite of sustainable solutions to target skills needed for the defence industry workforce.

## WA Recovery College Alliance

WA Recovery College Alliance



The WA Recovery Alliance (College) is an Alliance of twenty-one partners including universities, consumer organisations, and mental health and alcohol and other drug service, in partnership with the Mental Health Commission.

The College, auspiced by HelpingMinds, is a progressive mental health response that provides self-directed recovery through education in a safe, welcoming place for people with mental health challenges, their families and carers, services and interested community members.

The strong Alliance collaboration ensures that lived and professional expertise empower positive change, providing College students with the tools to live a meaningful life and supporting them on their path to recovery.

## WHS Mines Statutory Positions Portal

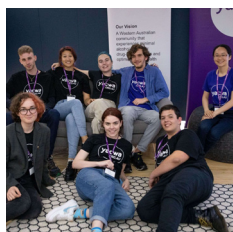
WorkSafe, DMIRS

Implementation of WA's new work health and safety regime required a new approach to streamline administration of examination and certification processes for mining statutory positions. Imperatives for a digital response were significant increases in the number of statutory positions, and number of industry personnel needing to meet competency and training requirements.

Launched in February 2023, the WHS Mines Statutory Position Portal allows industry to complete examination and certification transactions online. The Portal has driven improved outcomes for all involved, from industry stakeholders to those involved in the administrative and assessment processes. Interactions are simplified and transparency is enhanced.

## YACWA Consulting

Youth Affairs Council of Western Australia



The initiative nominated is YACWA Consulting. YACWA Consulting focuses on supporting organisations to deliver best practice engagement with children and young people.

This involves direct consultation or co-design with children and young people, supporting organisations to do this work through a collaborative process and delivery of training. The aim of our work is to upskill those who work with young people and build their knowledge of and confidence in how to do this work.



# ACHIEVEMENT AWARDS

RECOGNISING AND CELEBRATING INDIVIDUAL AND ORGANISATIONAL EXCELLENCE IN PUBLIC SERVICE

## NOMINATE FOR THE 2024 ACHIEVEMENT AWARDS

### THE ACHIEVEMENT AWARDS RECOGNISE INDIVIDUAL AND ORGANISATIONAL EXCELLENCE IN PUBLIC SERVICE

Current Individual and Corporate members of the Institute of Public Administration Australia WA (IPAA WA) can nominate any individual or organisation per the nomination criteria. These Awards are open to any employee or organisation working in the Western Australian public service including: Local, State, or Federal Government, the Not-for-Profit and Academic sectors.

Nominating provides you with the opportunity to:

- > Showcase a project, initiative, program or organisation that has contributed significantly to the public service or broader community
- > Recognise outstanding individual performance
- > Celebrate your team's achievements
- > Highlight your commitment to best practice in public service in WA
- > Increase awareness of 'best practice' across the public service and the broader community.

### HOW TO NOMINATE

1. Choose the Award Category you wish to enter
2. Download and complete the Award Assessment Criteria (from the Award Category page)
3. Upload the completed Assessment Criteria with a brief summary statement to the Online Entry Form

### MORE INFORMATION

Nominations will open in the coming months.

Visit [www.wa.ipaa.org.au/AchievementAwards.aspx](http://www.wa.ipaa.org.au/AchievementAwards.aspx) or email [awards@ipaawa.org.au](mailto:awards@ipaawa.org.au) for more information.

**IPAA WA is very grateful to all the sponsors of the Achievement Awards and members who have nominated. Without their commitment to public administration, these awards would not be possible.**

# UPCOMING IPAA WA CONFERENCES

20 Feb 2024

## *The Power of You: Aspire and Achieve*



Each year the IPAA WA Public Service Young Professionals' Conference provides a platform to discuss the important issues affecting young professionals and those who are early in their journey serving citizens. In 2024 the conference theme they have established is **'The Power of You: Aspire and Achieve'**. The program will motivate and encourage young professionals to take the all-important 'next steps' in their careers. Join us on the 20th of February 2024!

## Keynote Speaker



**Lucy Stronach**

Manager - Minderoo Foundation  
Consultant - United Nations

## Register Today



Scan the QR code for more information and to register, or visit [wa.ipaa.org.au/event/young-professionals-conference/](https://wa.ipaa.org.au/event/young-professionals-conference/)

30 April 2024



## **Integrity and Accountability** Building a Resilient Public Service

Make sure you and your teams are on the front foot in strengthening integrity and accountability in the public service. This biennial conference provides you and your organisation with the latest in organisational culture, frameworks and processes that put you on the front foot in **strengthening integrity and accountability in the public service**. Join us on the 30th of April 2024!

## Keynote Speaker



**Emeritus Professor Peter Coaldrake AO**

Chancellery Division,  
Office of the Vice-Chancellor  
& President  
Queensland University  
of Technology (QUT)

## Register Today



Scan the QR code for more information and to register, or visit [wa.ipaa.org.au/event/integrity-and-accountability-conference/](https://wa.ipaa.org.au/event/integrity-and-accountability-conference/)

## 2023/24 PREMIER MEMBERS



Public Sector  
Commission

Government of  
Western Australia

---

Transport Portfolio

Department of Transport

Main Roads Western Australia

Public Transport Authority

---

Department of  
Energy Mines, Industry  
Regulation and Safety

---

Department of Finance

 [linkedin.com/company/ipaa-wa](https://www.linkedin.com/company/ipaa-wa)

 @ipaawa

 [facebook.com/ipaawa](https://www.facebook.com/ipaawa)

Level 3, Building 461 - Murdoch University,  
90 South Street MURDOCH WA 6150

PO Box 288, BULL CREEK WA 6149

T: 08 9360 1400