



Government of **Western Australia**  
Department of the **Premier and Cabinet**  
Office of **Digital Government**

# Update from the Office of Digital Government

Greg Italiano, Government Chief Information Officer, Office of Digital Government



28 April 2023

# About the Office of Digital Government

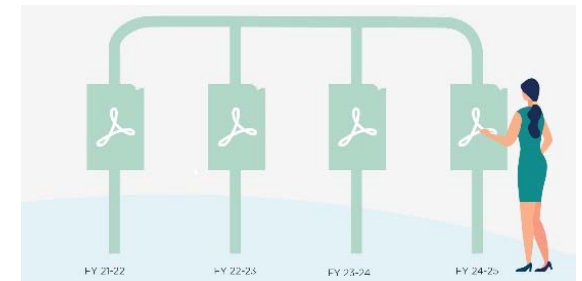
- Leads and coordinates digital transformation across Government to improve service delivery and reduce regulatory burden for Western Australians



Digital Strategy for the Western Australian Government 2021-2025



WA Government's Digital Capability Fund



Digital Strategy Roadmaps at WA.gov.au

# Digital Strategy for the Western Australian Government 2021-2025

Vision

Deliver **convenient, smart and secure services for all Western Australians.**

Strategic priorities



Better services



Informed decisions



Safe and secure



Digitally inclusive



Supporting digital foundations



# The Digital Capability Fund

- \$500 million fund established 2021
- Further \$400 million added in 2022
- Strategic and prioritised investment approach aimed at:
  - Accelerating delivery of the Digital Strategy
  - Driving service delivery reform
  - Upgrading legacy ICT systems
- Independently reviewed in 2022



# Progress of the Digital Capability Fund

- 3 cycles completed, with the fourth close to completion
- \$580 million allocated to date, \$320 million remaining\*
- 44 proposals funded\*
- **Year 1:** focus on supporting digital foundations
- **Year 2:** focus on better services and supporting digital foundations
- **Future years:** increased focus on the Digital Strategy's four strategic priorities



\*Includes funded projects from the 21-22 Mid Year Review, 22-23 Budget and 22-23 Mid Year Review.  
Excludes projects from the 23-24 Budget.

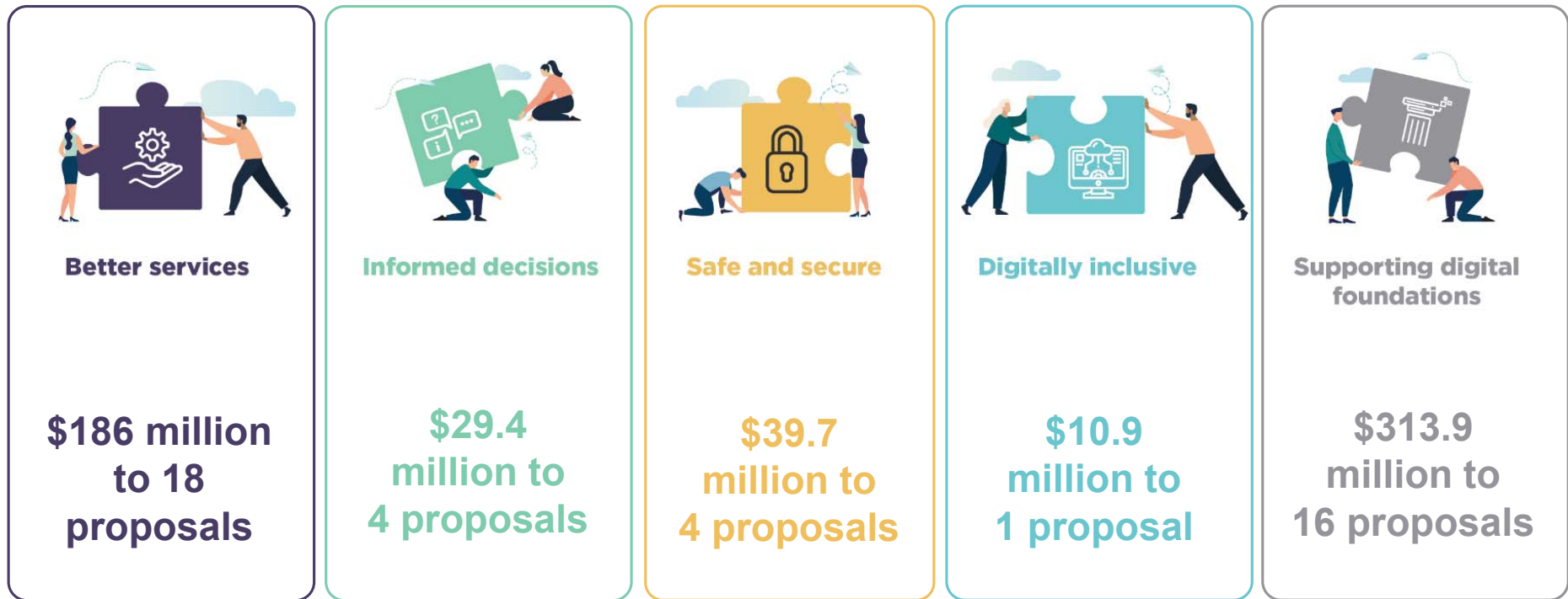
# Digital Capability Fund Project Reporting

- Projects reported on **monthly** for each of the following parameters:
  - **Cost – project cost;**
  - **Schedule – project milestones/project end date;**
  - **Schedule – start date of benefit realisation;**
  - **Benefit – expectation about the realisation of benefits.**
- Three quarters of projects are on track\*
- Current challenges to delivery are cost escalations and skill shortages



\*Data from March 2023 report

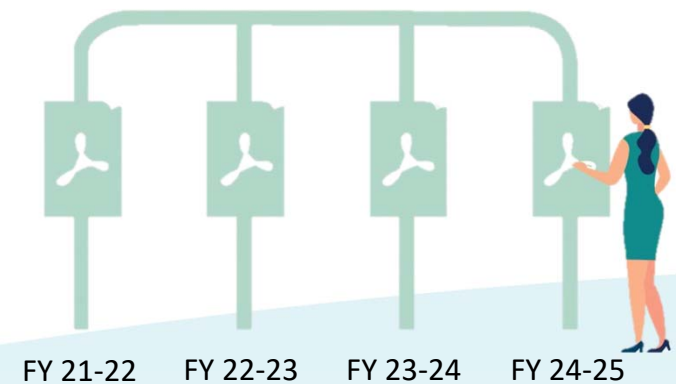
# Funded initiatives by strategic priority\*



\*Includes funded projects from the 21-22 Mid Year Review, 22-23 Budget and 22-23 Mid Year Review. Excludes projects from the 23-24 Budget.

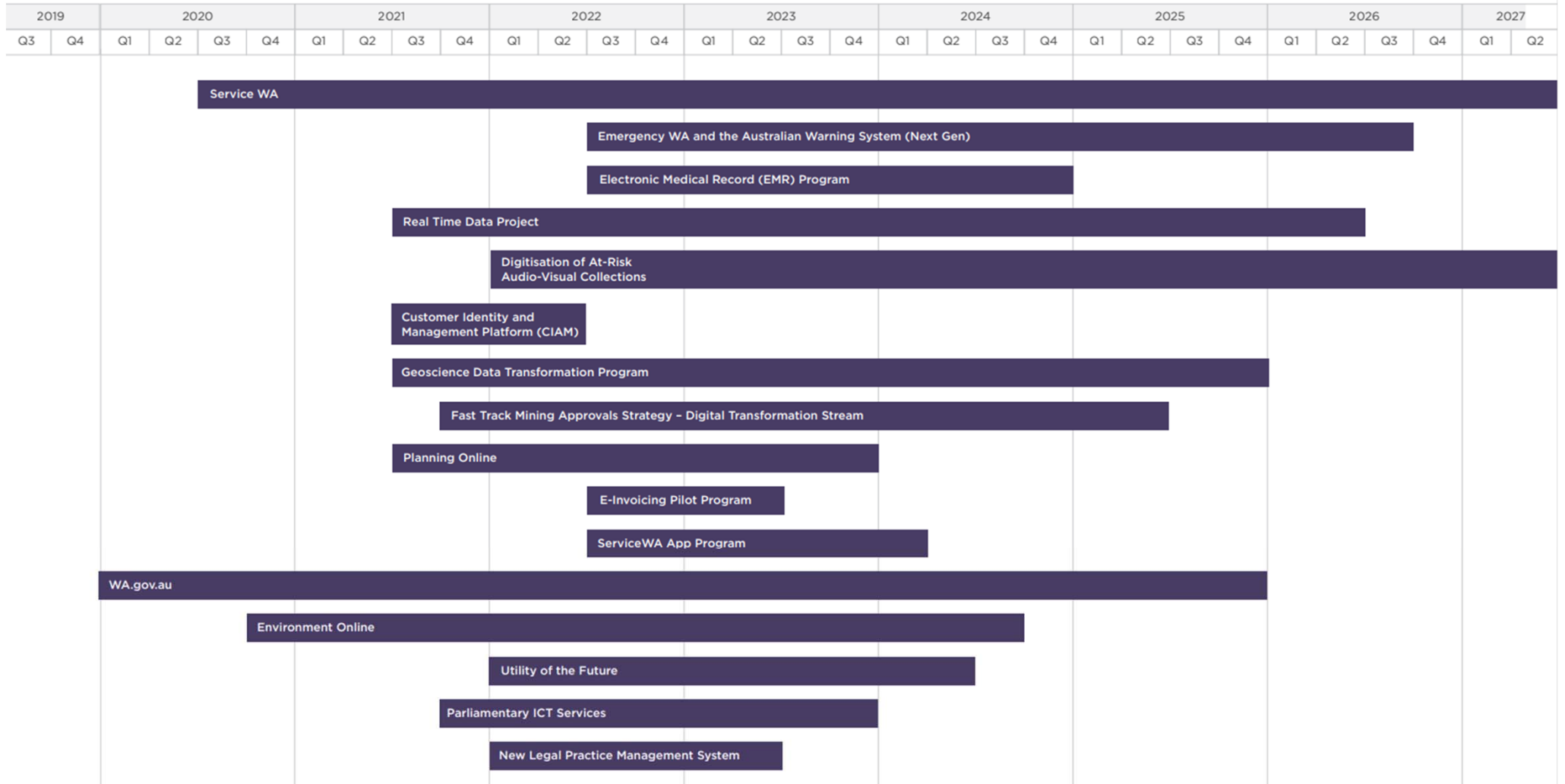
# Digital Strategy Roadmap 2023

- Published yearly
- Contains key initiatives progressing the strategic objectives of the Digital Strategy
- Access at [WA.gov.au](http://WA.gov.au)
- This year's Roadmap contains 49 initiatives across 23 agencies





# Our initiatives for “Better services”





# Our initiatives for “Informed Decisions”

2019		2020				2021				2022				2023				2024				2025				2026				2027	
Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
										Working with Children (Criminal Record Checking) Amendment Bill 2021																					
										Centralised Registration System (CRS) for dogs and cats																					
										Technology to enable the new Aboriginal Cultural Heritage Bill																					
Privacy and Responsible Information Sharing reform																															
														Whole of Government Data Linkage and Analytics																	
										Audit Methodology and Tool Project																					







# Where we are going



Verifiable  
credentials



ServiceWA  
business  
portal



Cabinet  
endorsement  
of digital  
transformation  
priorities



State  
infrastructure  
strategy -  
digital  
connectivity  
& technology



National  
agreements  
on data  
sharing



Privacy and  
Responsible  
Information  
Sharing  
legislation

# Where we are going



Strengthening  
SOC  
connections



State  
Hazard  
Plan for  
Cyber  
Security



Digital  
Inclusion  
Partnership  
Framework



Government of **Western Australia**  
Department of the **Premier and Cabinet**  
Office of **Digital Government**

# Thank you

