

Right Click 2013



IMPROVING
productivity
AND
service outcomes
THROUGH
digital
CHANNELS



@ipaawa #RightClick2013



Building Government for the 21st Century

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International Program Manager

Code for America



#RightClick2013





@codeforamerica









91% of Americans own a cellphone
67% use Facebook, 33% have a tablet...

Why is this how we engage with government?





Our Programs

@codeforamerica



Government

Agencies and Departments

Online Services

Business

Residents

Visiting



HONOLULU.GOV
and County



Home / Government

Quick Find:



Follow the City on Twitter:



Follow the City on Facebook:



Sign up to receive email updates from:

- [FAQs about Applying for City Jobs](#)
- [FAQs about Commercial Drivers License Station \(CDL\)](#)
- [FAQs about Drivers License](#)
- [FAQs about Purchasing agency](#)
- [FAQs for Real Property Assessment](#)
- [Other Common FAQs](#)

News Releases

- ▶ 06/06/12 Brother Noland and Mike Kaawa to Highlight Ocean Month
 - ▶ 06/05/12 Waianae Coast Neighborhood Board Cancels Meeting
 - ▶ 06/05/12 Kamehameha Day Holiday Schedule
 - ▶ 06/05/12 Rags, Newspapers Cause SSO in Kalihi
 - ▶ 06/05/2012 Waipahu's Open Market Changes Location for One Week Only
 - ▶ 06/04/12 Board of Water Supply Valve Repair on June 8 to Affect Waiialua Water Service Overnight
 - ▶ 06/04/12 Lane Closures for Archaeological Survey Work in Urban Honolulu
 - ▶ 06/01/12 Traffic Advisory: Sewer Work on Beretania, Pensacola Next Week
 - ▶ 06/01/12 HBA Earns Lex Brodie Recycling Challenge
 - ▶ 05/31/12 Carlisle Lauds Cabinet Member For 'Forty Under 40' Honor
- [more News Releases](#)

City Council

- [City Council](#)
- [View Meetings & Agendas](#)



[View the Honolulu Authority for Rapid Transportation Website](#)

The background of the page features a scenic view of Honolulu, with modern high-rise buildings on the left, a clear blue sky, and a coastline with mountains in the distance on the right.

Welcome To

HONOLULU ANSWERS

Find answers to your questions about Honolulu city services.

SEARCH

QUICK ANSWER

How do I renew my driver license?

Renew your license in person at a [driver license station](#).

Requirements at the station:

1. Bring your current license
2. Bring your [proof of legal presence](#)
3. Fill out an application form
4. Take an eye test, and be fingerprinted and photographed
5. [Pay fees](#)

You can also renew your license [by mail](#).

WHAT YOU NEED TO KNOW

Driver license fees depend on the duration of the license you are applying for:

Two-Year License	Four-Year License	Eight-Year License
\$10	\$20	\$40

You can renew your license starting 6 months before its expiration date.

If your license has been expired for more than 90 days, you will be charged an additional reactivation fee of \$5 for every 30-day period beyond the 90 days. After a year, you'll have to take a written and road test.

NEED MORE INFO?

[Driver Licensing](#)

Phone: (808) 532-7730

RELATED TOPICS

[How do I get a Hawai'i driver license for the first time?](#)

[How do I replace a lost driver's license?](#)

[How do I schedule a road test for my driver license?](#)

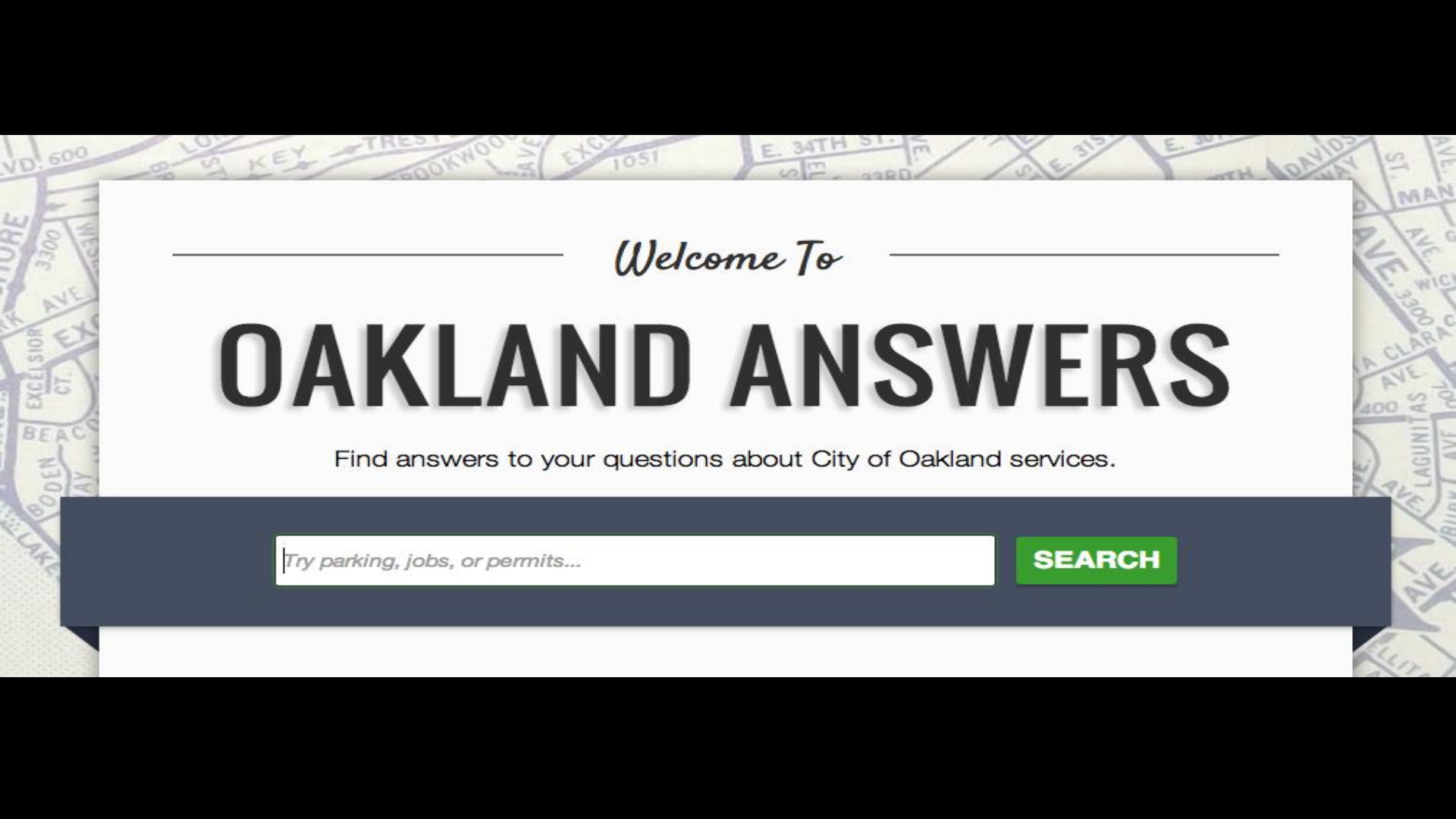
[How do I renew the registration for my motor vehicle?](#)





ANIMALS
What do I do about wild pigs being
a nuisance?



A background map of Oakland, California, showing various streets such as E. 34th St., E. 31st St., E. 30th St., E. 29th St., E. 28th St., E. 27th St., E. 26th St., E. 25th St., E. 24th St., E. 23rd St., E. 22nd St., E. 21st St., E. 20th St., E. 19th St., E. 18th St., E. 17th St., E. 16th St., E. 15th St., E. 14th St., E. 13th St., E. 12th St., E. 11th St., E. 10th St., E. 9th St., E. 8th St., E. 7th St., E. 6th St., E. 5th St., E. 4th St., E. 3rd St., E. 2nd St., E. 1st St., E. 0th St., E. -1st St., E. -2nd St., E. -3rd St., E. -4th St., E. -5th St., E. -6th St., E. -7th St., E. -8th St., E. -9th St., E. -10th St., E. -11th St., E. -12th St., E. -13th St., E. -14th St., E. -15th St., E. -16th St., E. -17th St., E. -18th St., E. -19th St., E. -20th St., E. -21st St., E. -22nd St., E. -23rd St., E. -24th St., E. -25th St., E. -26th St., E. -27th St., E. -28th St., E. -29th St., E. -30th St., E. -31st St., E. -32nd St., E. -33rd St., E. -34th St., E. -35th St., E. -36th St., E. -37th St., E. -38th St., E. -39th St., E. -40th St., E. -41st St., E. -42nd St., E. -43rd St., E. -44th St., E. -45th St., E. -46th St., E. -47th St., E. -48th St., E. -49th St., E. -50th St., E. -51st St., E. -52nd St., E. -53rd St., E. -54th St., E. -55th St., E. -56th St., E. -57th St., E. -58th St., E. -59th St., E. -60th St., E. -61st St., E. -62nd St., E. -63rd St., E. -64th St., E. -65th St., E. -66th St., E. -67th St., E. -68th St., E. -69th St., E. -70th St., E. -71st St., E. -72nd St., E. -73rd St., E. -74th St., E. -75th St., E. -76th St., E. -77th St., E. -78th St., E. -79th St., E. -80th St., E. -81st St., E. -82nd St., E. -83rd St., E. -84th St., E. -85th St., E. -86th St., E. -87th St., E. -88th St., E. -89th St., E. -90th St., E. -91st St., E. -92nd St., E. -93rd St., E. -94th St., E. -95th St., E. -96th St., E. -97th St., E. -98th St., E. -99th St., E. -100th St.

— Welcome To —

OAKLAND ANSWERS

Find answers to your questions about City of Oakland services.

SEARCH

HUB

Oak

another world

* Government *

What is the grievance procedure in Oakland? (process to complain about services)

How do I apply to be on a board or commission?

What can I do if a claim is rejected?

Why are claims rejected?

How do I get copies of marriage, divorce or death certificates?

I want to do an internship in the City. Who do I contact?

How do I apply for a job with the City?

How may I volunteer for community service?

How do I complain about noise?

Who do I need to inform if I change my address?

How do I get married in Oakland?

What are I, City?

Who can I make a complaint to?

* Youth *

How do I see school ratings by neighborhood?

How old do you have to be to drink in California?

How do I register my child for school?

talk to?

How do I find my trash/recycling pickup for my address?
Does the City fix sewer systems at house?

When are my trash, recycling, or items picked up?

My family waste, trash, recycling, can. City of Oakland



CITY OF OAKLAND

How do I find a child care center?

What are the steps to get a license for a business?

How do I get a license for a business?

QUICK ANSWER

Who do I need to inform if I change my address?

The City of Oakland does not need to be informed if you change your address, but you may need to contact other government entities if:

- 1) You've moved and need to change your mailing address. In this case, contact the US Postal Service [here](#).
- 2) You need to change the address on your drivers license. In this case, contact the CA DMV [here](#).
- 3) You need to change your voter registration. In this case, find information about how to register online at the CA Secretary of State [here](#). (Note: You need to go through the whole re-registration process even if you are already registered and simply need to change your address. There is a spot to indicate that you are already registered at another address).

AUTHORED BY

Catherine Bracy





CODE *for*
AMERICA
B R I G A D E



CODE *for*
AMERICA
ACCELERATOR

Competitive Startups Mean Vendors Can't Be Lazy

*A Larger Civic Tech
Marketplace
=
Tax Dollars Saved*

IT spending
in 2013

Federal
\$80B¹

State & Local
\$60B²



Total: \$140B

Video game market: ~\$10B

iOS app market: ~\$2B

¹ US CIO Budget Priorities ² State & Local IT Budgets: Deltek





HEY LOWER NORTHEAST

**Would you use
a rail line along
the Boulevard
to get to Center
City?**

Text Yes or No to

415-766-9451



How does this work?

Text your answer to have your response recorded. You'll get a series of 3 follow-up questions.

Your privacy is important to us. We won't use your phone number again.

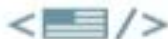
Why does this matter?

We are soliciting input for the Center District Plan, which will guide Philadelphia's physical development by making recommendations for zoning changes, city-owned land and facilities, and public investments.

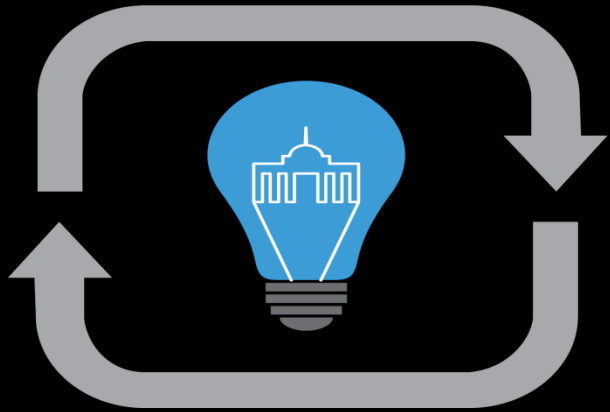
For more info, go to pda2035.org



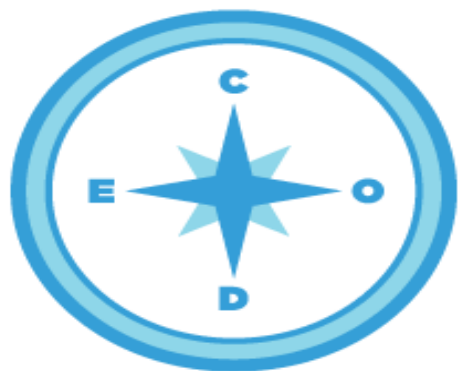
LEXCIZEN







CODE *for*
AMERICA
PEER NETWORK



**CODE
FOR ALL**

Diese Seite dient zur Kurzvorstellung des Projekts bis zum offiziellen Launch der Projektwebsite.

Code for All | Deutschland

“

Welche Möglichkeiten bieten uns neue Technologien, um das gesellschaftliche Zusammenleben zu verbessern? Wie kann das Know-How von technologischen Vordenkern der öffentlichen Verwaltung helfen, bürgernäher, transparenter und effizienter zu werden?

”

Diese und weitere Fragen adressiert das Programm „Code for All | Deutschland“.



Helping bring civic
innovation to the core of
Caribbean governance



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EL LABORATORIO PARA LA CIUDAD Y CODE FOR AMERICA PRESENTAN LA PRIMERA CONVOCATORIA

CÓDIGO PARA LA CIUDAD DE MÉXICO

PARTICIPA EN LABPLC.MX/CODIGOCDMX



“Interfaces to government can be simple, beautiful, and easy to use.”

- Scott Silverman, 2011 Fellow





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For more information on
events or training visit:
www.wa.ipaa.org.au



Advancing Excellence in the Public Sector