



Producing a Brilliant Annual Report



Brilliant Annual Reporting

Chris Doepel

W.S. Lonnie Awards Chair of Judges

Judges' Comments on 2013 Awards

‘...a noble activity... *annual reporting* to the Parliament... a mark of the high standard of public administration in this state...’

Judges' Comments

Past themes revisited

- ***Compliance*** approach - unhelpful
- ***Hard copy*** or ***screen*** - unresolved

Last year in a nutshell

The best reports

- told a story
- screen savvy

Told a story

‘I think one naturally is impressed by anything
having a beginning a middle and an ending...’

Gertrude Stein, *Narrative Lectures*

Narratives...

http://www.elections.wa.gov.au/sites/default/files/content/documents/Annual_Report_2013.pdf

Annual Reports | Western Aust... elections.wa.gov.au

Please fill out the following form. Highlight Fields

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Report on Operations – Outputs and Results Areas

Output 1 – Election Management

State General Election

Writs for the 39th Western Australian State general election were issued on 6 February 2013 by His Excellency the Governor. This was in accordance with legislation introduced in 2011 to fix polling day as the second Saturday in March every four years, in this case 9 March 2013.

The writs instructed the Electoral Commissioner to proceed with elections in all Legislative Assembly electoral districts and Legislative Council electoral regions. These elections were to be run using the electoral boundaries published in October 2011. The writs allowed for 31 days to polling day.

In terms of the election outcome, the incumbent Liberal-National Government was re-elected with an increased majority. The closest Legislative Assembly seats were Midland and Collie-Preston, both won by the Labor Party by 24 and 56 votes respectively.

Two comprehensive reports covering the 2013 State general election and providing detailed results information will be published by the Commission and tabled in State Parliament in the final quarter of 2013. Detailed district and region results statistics are also available from the Commission website at www.elections.wa.gov.au.

Election Logistics

About 1.4 million electors were eligible to vote at the March State general election. They were serviced by 794 ordinary polling places within Western Australia on election day, as well as 79 early voting centre in WA, interstate or overseas. In addition, mobile polling teams visited 246 special institutions (eg hospitals and nursing homes) and 83 remote locations (eg Aboriginal communities and mine sites).

The Commission recruited and trained over 7,500 casual polling staff to issue votes and facilitate polling, as well as a further 1,200 staff to work at the vote processing and counting centre at premises in Perth's central business district.

Given the need to offer early and absent voting as well as ordinary voting at polling places across the State and beyond, the Commission produced 6.75 million ballot papers, 9,511 voting packs containing electoral material and instructional manuals, and 250 cubic metres of cardboard for polling screens and ballot boxes.

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Short stories...



Yarns...

http://www.stateheritage.wa.gov.au/docs/2012-13-annual-report-web-docs/2012-13-heritage-coun Annual Reports stateheritage.wa.gov.au

Please fill out the following form. Highlight Fields

Overview Operational Structure Performance Management Framework Agency Performance Disclosures and Legal Compliance Appendices

Development Referrals and Conservation Advice continued < contents >

West Australian Ballet Centre (former Royal WA Institute of the Blind, Senses Foundation), Maylands (1937, 1955)

The new home of the West Australian Ballet illustrates how finding the right competition use for a State Registered heritage building can be the key to a successful adaptive reuse project.

The Senses Foundation (formerly the Royal WA Institute for the Blind) sold the State Registered building and land in 2004. The land, which ran from Wesley Crescent through to Guitford Road, was subdivided, with three quarters developed for residential.

The 1937 building, which contained large open spaces, was initially intended to be adapted into apartments and then offices, before it was eventually sold to the City of Bayswater who leased it to the West Australian Ballet.

While the proposed residential development would have resulted in apartments with large open spaces, it would have required bigger changes to the existing fabric of the building.

Its adaptation for the West Australian Ballet proved to be the perfect fit. The existing interior layout allowed for large performance and rehearsal spaces, café and wardrobe functions, and open plan offices, without significant alteration to the existing fabric.

The Heritage Council and State Heritage Office worked closely with the project team to overcome the many challenges the building presented. The structure was strengthened, services were upgraded, mobility access was improved, and concessions provided for parking. Areas that had been subjected to vandalism and fire damage in 2005 were repaired. The rear inventory block was demolished to make way for a new steel structure incorporating toilets, stairwell and a lift to improve mobility access. The new addition is clad in ice opaque white Darpalon panels.

Today, the West Australian Ballet has a state of the art facility which boasts three dance studios, a wardrobe and production department and administration offices.

The project was completed in 2012 and won the 2013 Western Australian Heritage Award for Excellence in Adaptive Reuse: The Gerry Gauntlett Award.

Below: The former WA Institute of the Blind building has been transformed into the new home of the West Australian Ballet. Photographer: Catherine Watts



Heritage Council of Western Australia 28 Annual Report 2012/13

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Effective communication

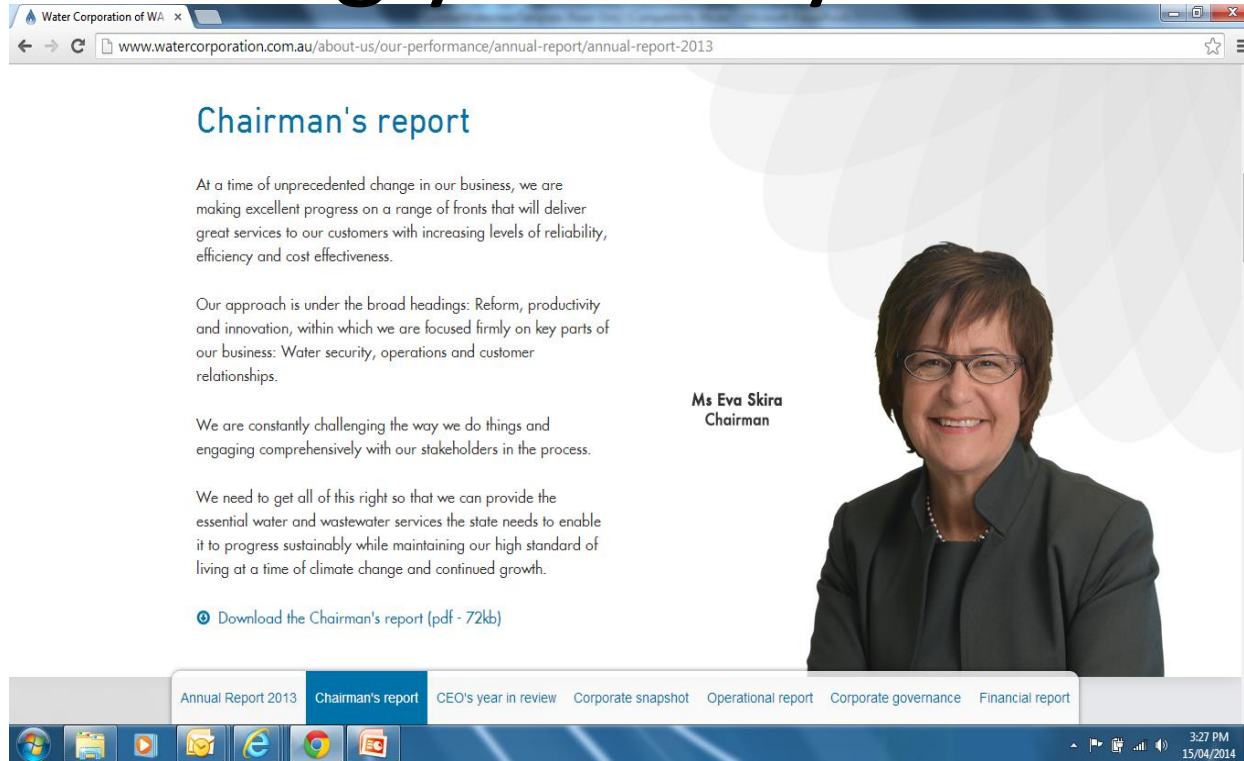
‘A feature of the best reports ...is their appreciation of the need to provide a narrative around the performance and other reporting.’ *Judges’ Comments*

Screen savvy

‘O, brave new world that has such
people in't!’

William Shakespeare, *The Tempest*

Finding your way around



The screenshot shows a web browser window with the address bar displaying "www.watercorporation.com.au/about-us/our-performance/annual-report/annual-report-2013". The page title is "Chairman's report". The main content area features a portrait of Ms Eva Skira, Chairman, on the right. To the left of the portrait, there are four paragraphs of text. Below the text, there is a link to download the report. At the bottom of the page, there is a navigation bar with links to various reports. The Windows taskbar at the bottom shows the date and time as 3:27 PM on 15/04/2014.

Chairman's report

At a time of unprecedented change in our business, we are making excellent progress on a range of fronts that will deliver great services to our customers with increasing levels of reliability, efficiency and cost effectiveness.

Our approach is under the broad headings: Reform, productivity and innovation, within which we are focused firmly on key parts of our business: Water security, operations and customer relationships.

We are constantly challenging the way we do things and engaging comprehensively with our stakeholders in the process.

We need to get all of this right so that we can provide the essential water and wastewater services the state needs to enable it to progress sustainably while maintaining our high standard of living at a time of climate change and continued growth.

[Download the Chairman's report \(pdf - 72kb\)](#)

Ms Eva Skira
Chairman

Annual Report 2013 **Chairman's report** CEO's year in review Corporate snapshot Operational report Corporate governance Financial report

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15/04/2014

Using the whole canvas

http://www.watercorporation.com.au/-/media/files/about%20us/our%20performance/annual%20r... watercorporation.com.au

68.9% Collaborate Sign Find

P122 Annual Report 2013 Water Corporation

Southern Seawater Desalination Plant

The Southern Seawater Desalination Plant (SSDP) is operated by the Southern SeaWater Alliance – Water Corporation, Technicas Reunidas and Valoriza.

Manned by 27 full time operations and maintenance staff, the first stage of SSDP, which has the capacity to produce 50 billion litres of fresh drinking water annually, supplied more than 47.4 billion litres into the Integrated Water Supply Scheme in the 2012-13 financial year. Construction of the \$450 million second stage of SSDP has doubled the capacity of the plant to 100 billion litres of water per year. At full capacity, this climate independent water source will supply more than one-third of Perth's water supply.

Perth Seawater Desalination Plant

Perth Seawater Desalination Plant (PSDP) is operated by proAffiance – Water Corporation and Degremont.

Having produced more than its nameplate capacity of 45 billion litres per year for more than six years, PSDP remains an integral water source for Perth as we continue to deal with the impact of a drying climate. During 2012-13, PSDP produced 48.3 billion litres of fresh drinking water into the Integrated Water Supply Scheme.



Southern Seawater Desalination Plant

At full capacity, the Southern Seawater Desalination Plant will supply more than 1/3 of Perth's water supply



Mandaring Public Private Partnership

The new Mandaring Water Treatment Plant and Pump Station is being built and operated by the Helena Water consortium (comprising ACCIONA Agua, TBLITY and Lloyds Bank Corporate Markets), in what is Western Australia's first Public Private Partnership (PPP) in the water industry. The new 160 million litres of water per day water treatment plant and pump station will provide treated water to the Corporation by Helena Water for 35 years. Construction is on track to be completed in time for summer 2013-14.

Information Support Services Review

Kinetic IT and IBM were awarded two separate contracts in January 2013 to deliver information technology services for the next five years. These new contracts will support the Corporation to deliver advanced information technology and cutting edge systems, so that we can provide customers with the services required to meet their growing needs. We are committed to supporting local employment through our contracts with both service providers, using Perth based staff to deliver their services.

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Screen wise graphics



A technological coming of age...

‘The mind shift of the authors to screen-based access was evident in several of the leading reports... We are at last beginning to observe the seamless fusion of media, form and content.’ *Judges’ Comments*

Water Corporation – a royal flush

The W.S Lonnie Memorial Trophy

The Margaret Nadebaum Trophy

The Margaret McAleer Special Commendation

Congratulations!

‘Water, water, every where,
Nor any drop to drink.’

S.T. Coleridge, *The Rime of the Ancient Mariner*

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