

KEY SKILLS FOR NAVIGATING
THE LEADERSHIP JOURNEY
DR ABBY JANDRO



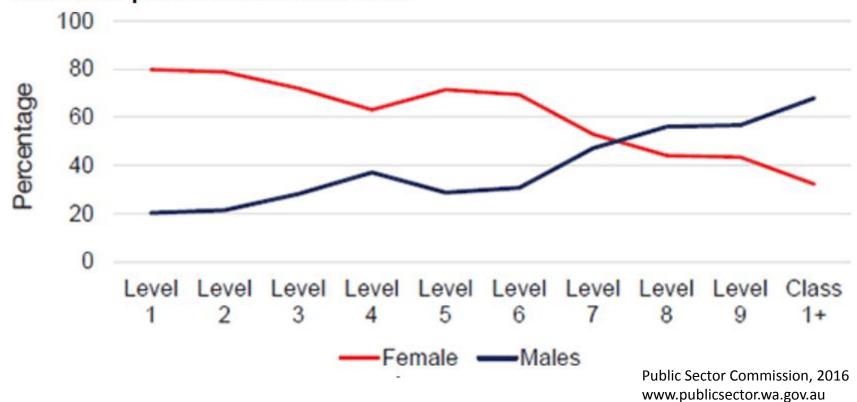
# TOPICS FOR TODAY





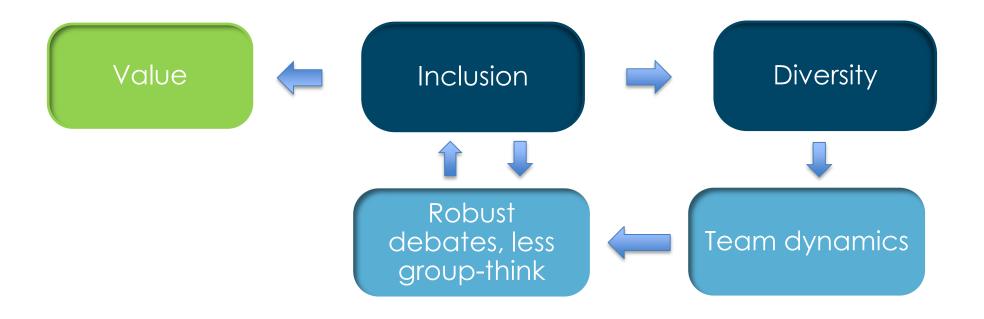
#### CONTEXT

Figure 3: Gender distribution (%) at each classification level in the Western Australian public sector March 2016





## A POSITIVE CYCLE





# INCLUSIVE LEADERSHIP







#### MANAGE VS LEAD





Process
Organising/Directing
Products and Services
Positional Power
Maintain



Vision
Creating Culture/Growth
People
Personal Power
Create Change





# ASK YOURSELF



# Lead

Vision	What is the vision and how do I and my team contribute?
Creating Culture/Growth	What values do I and my team find important and how do those connect with the organisation's values?
People	What motivates the people around me and how do they prefer to communicate?
Personal Power	How can I better influence the people around me?
<b>Creating Change</b>	What opportunities exist for creating positive change?





# CHANGE YOUR BRAIN



**Measured Cortisol** 







**Measured Cortisol** 



#### RESULTS AFTER 2 MINUTES







Lower Cortisol
Better Performance

Higher Cortisol
Worse Performance







# ICEBERG MODEL







## ICEBERG MODEL



Behaviours

Emotions

Assumptions

Beliefs

Self concept

Not the right person for the role

Defensive

Highly anxious

They're telling me I failed

I am going to be found out

I am not worthy of this role



# ICEBERG MODEL

New ideas

**Active Listening** 

Calm and Focused

Conversation will help

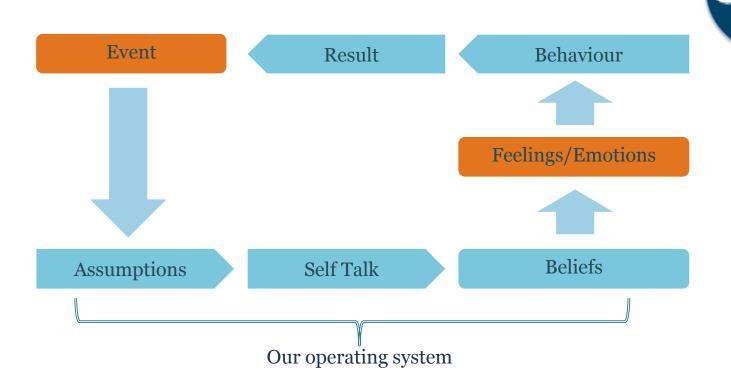
I can learn and grow

I am worthy of this role





## OPERATING SYSTEM





#### MHAT MILL YOU TAKE AWAY?





#### CONTACT INFORMATION

#### Dr Abby Jandro Senior Consultant

## **Serendis Leadership Consulting**

Office +61 8 9288 1732 Mobile +61 400 803 352 Level 28, AMP Tower 140 St Georges Terrace Perth WA 6000 www.serendis.com.au