



GOVERNMENT OF
WESTERN AUSTRALIA

Office of the Government Chief Information Officer

Current State of Digital in WA Government

An Overview of Western Australia's Journey
towards Digital Government

Stuart Gibbon
Executive Director,
ICT Strategy and Delivery
Office of the Government CIO
Western Australian Government

Recent news items

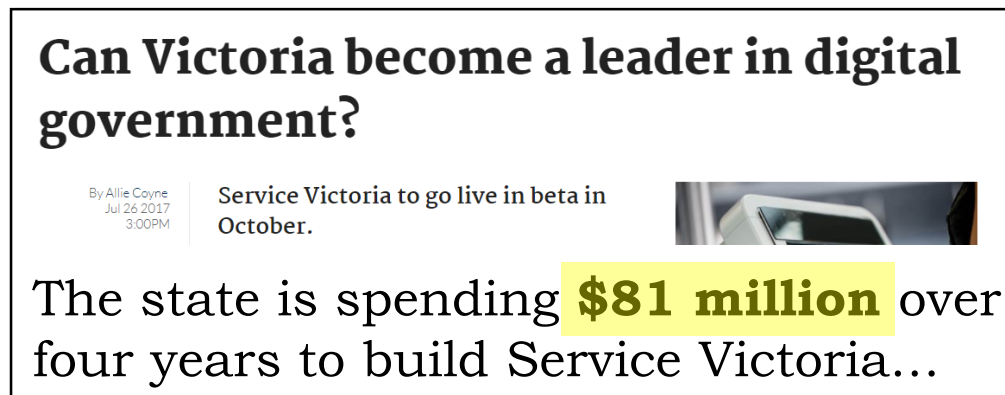


NSW government earmarks \$1 billion for major IT projects
State government splashes out to boost eHealth records system

Rohan Pearce (Computerworld)
20 June, 2017 13:07

1 160

Computerworld (FROM IDG)
20 June 2017



Can Victoria become a leader in digital government?

By Allie Coyne
Jul 26 2017
3:00PM

Service Victoria to go live in beta in October.

The state is spending **\$81 million** over four years to build Service Victoria...

ITNews
26 July 2017



The Australian | 11:53AM August 17, 2017


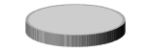
RACHEL BAXENDALE
Reporter | Canberra | @rachelbaxendale

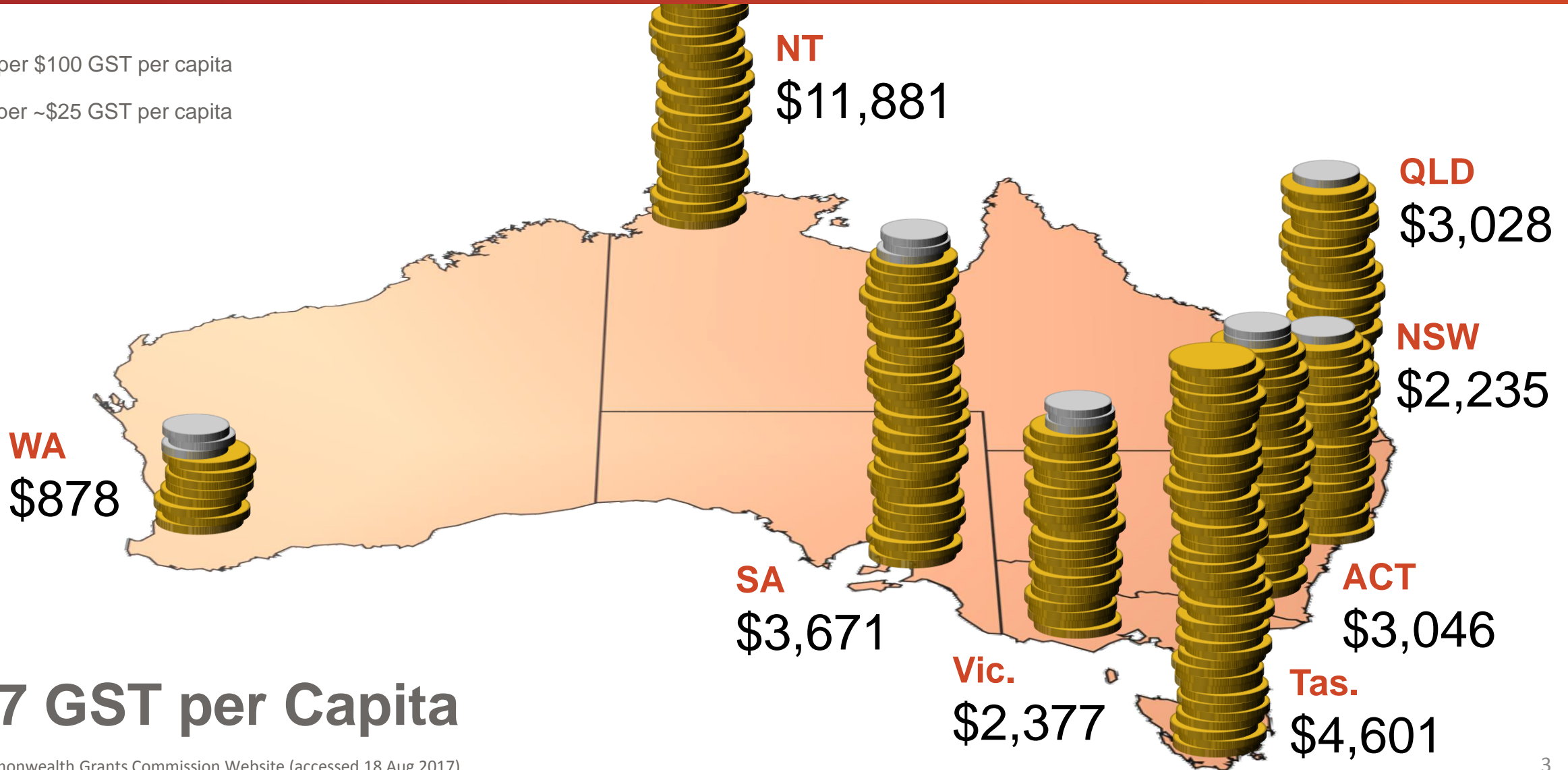
“The [Queensland] government’s **spending** on digital transformation and ICT **has doubled** since it came to office,” she said.

“At a time when education and health funding are being cut savagely it is critical to make sure the **\$10 billion spent on digital transformation** is value for money.”

The Australian
17 August 2017

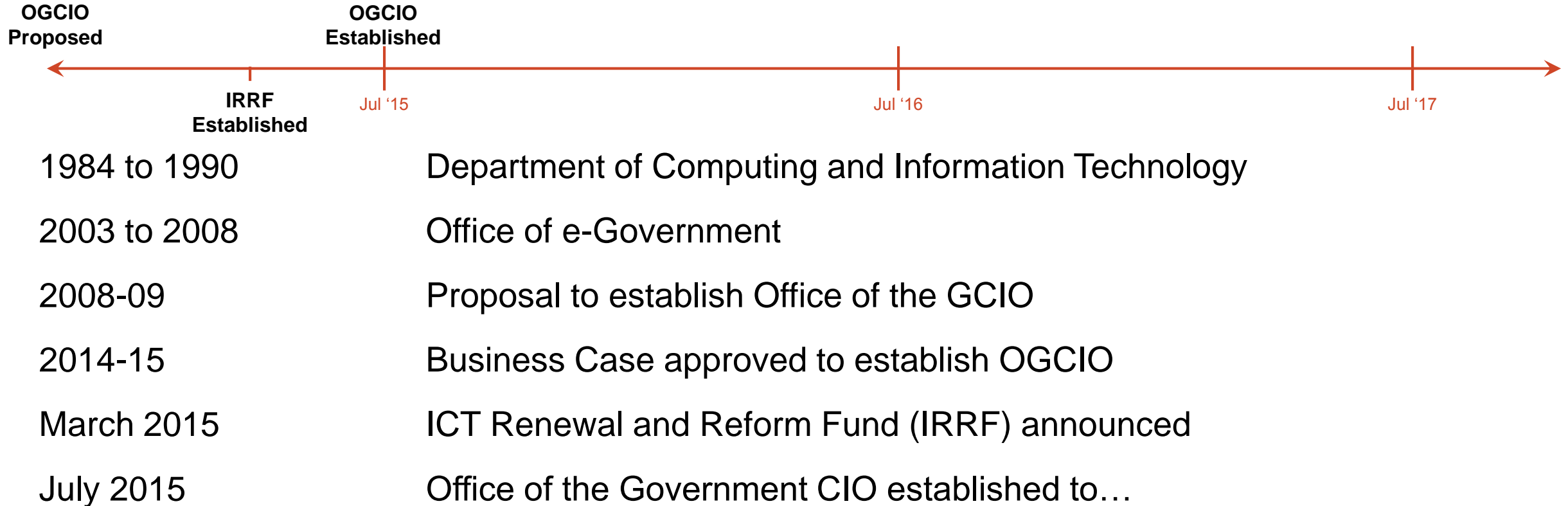
A completely unrelated graph

 per \$100 GST per capita
 per ~\$25 GST per capita



2017 GST per Capita

Stage 1: Accountability



Increase Public Sector
EFFICIENCY
in delivering services

Improve overall
TRANSPARENCY
in delivering projects

Increase Public Sector
CAPABILITY
in planning & delivering services

Improve Public Sector
STABILITY
in cost and performance

...within the broader context of ICT use across Government.

Stage 2: Governance



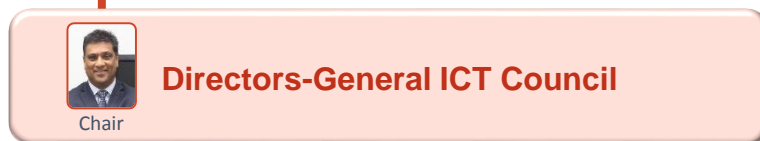
via
Giles Nunis
Chief Executive &
Government CIO



Hon. David Kelly MLA BA
Minister for Innovation
and ICT

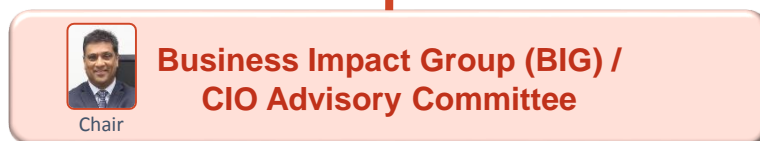


McGowan Cabinet



Membership: Agency Chief Executives

Department of Education, Department of Commerce, Department of Health, Department of Treasury, Department of Finance, Department of Transport, Department of Housing, WA Police, Landgate.

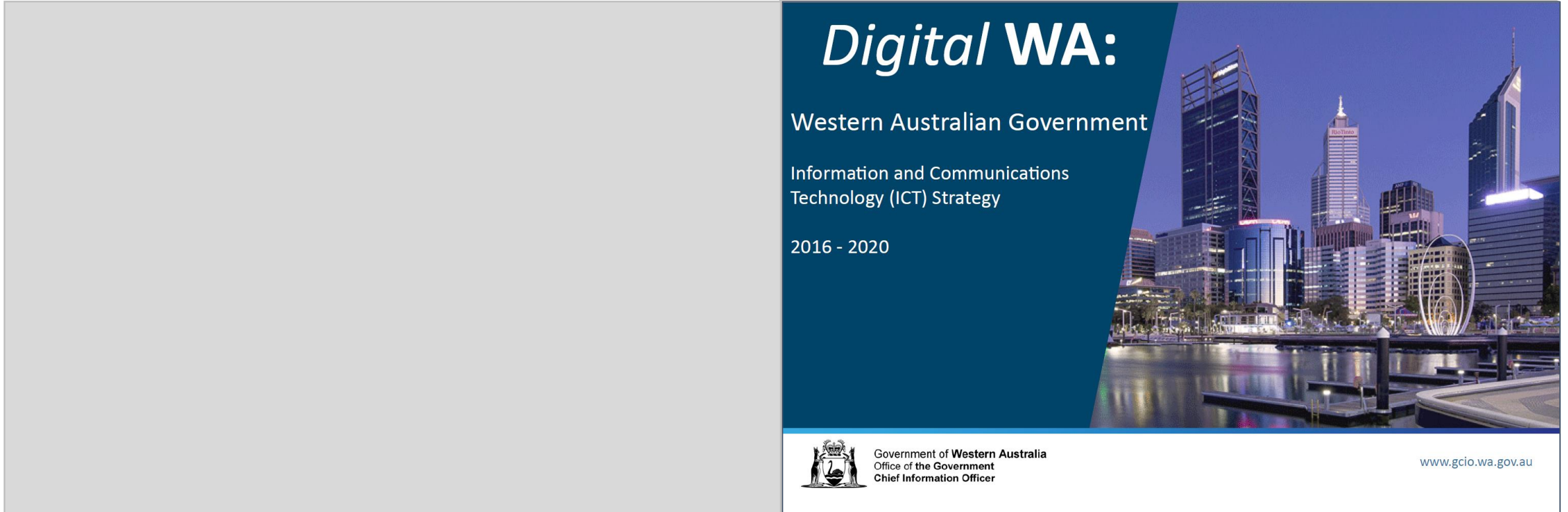


Membership: Business and ICT Executives (Tier 2 and 3)

Department of Premier and Cabinet, Department of Corrective Services, Department of Education, Department of Commerce, Department of Health, Department of Housing, Department of Finance, Department of Transport, Department of Parks and Wildlife, WA Police, Landgate, Metropolitan Cemeteries Board, Government Employees Superannuation Board (GESB).



Stage 3: Strategy



Digital WA:
Western Australian Government
Information and Communications
Technology (ICT) Strategy
2016 - 2020

Government of Western Australia
Office of the Government
Chief Information Officer

www.gcio.wa.gov.au

Stage 3: Strategy

OGCIO
Proposed

IRRF
Established

OGCIO
Established

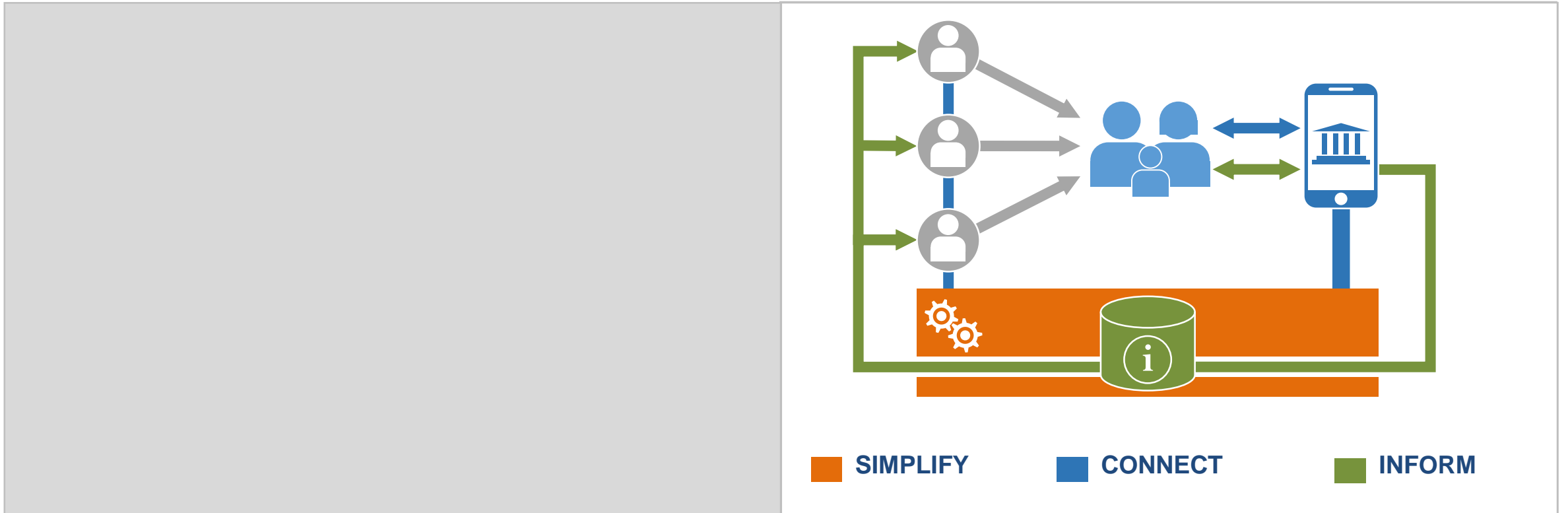
Jul '15

DG ICT
Council

Digital WA
Launched

Jul '16

Jul '17



Stage 3: Strategy

OGCIO
Proposed

OGCIO
Established

DG ICT
Council

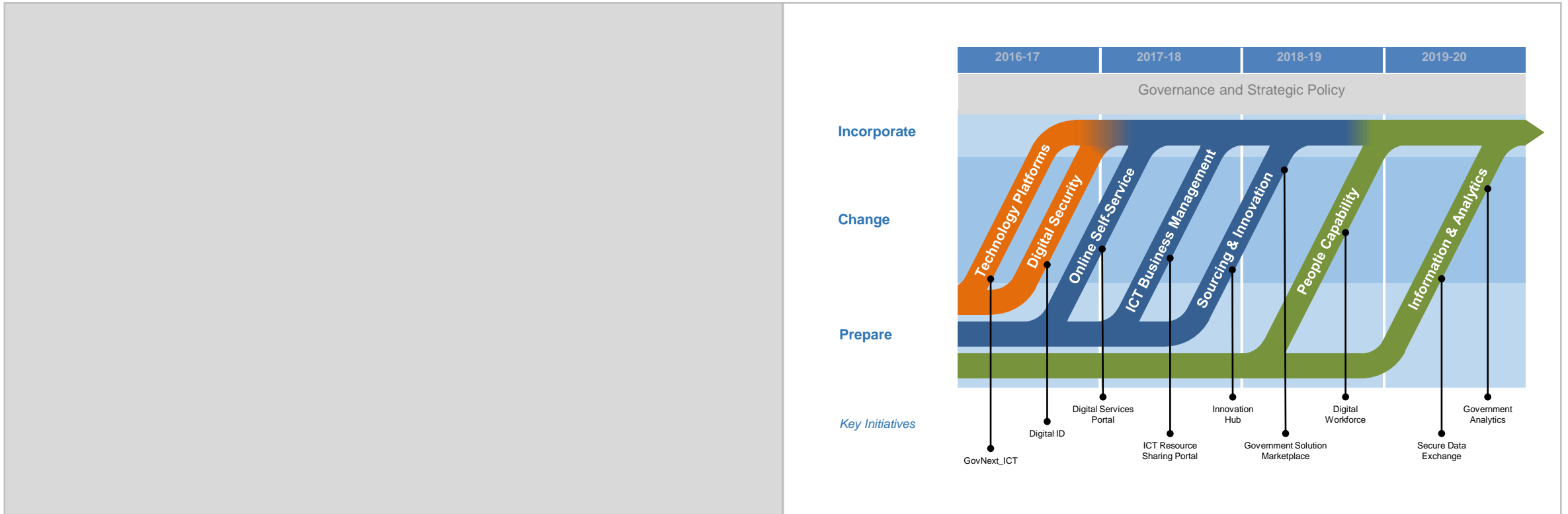
IRRF
Established

Jul '15

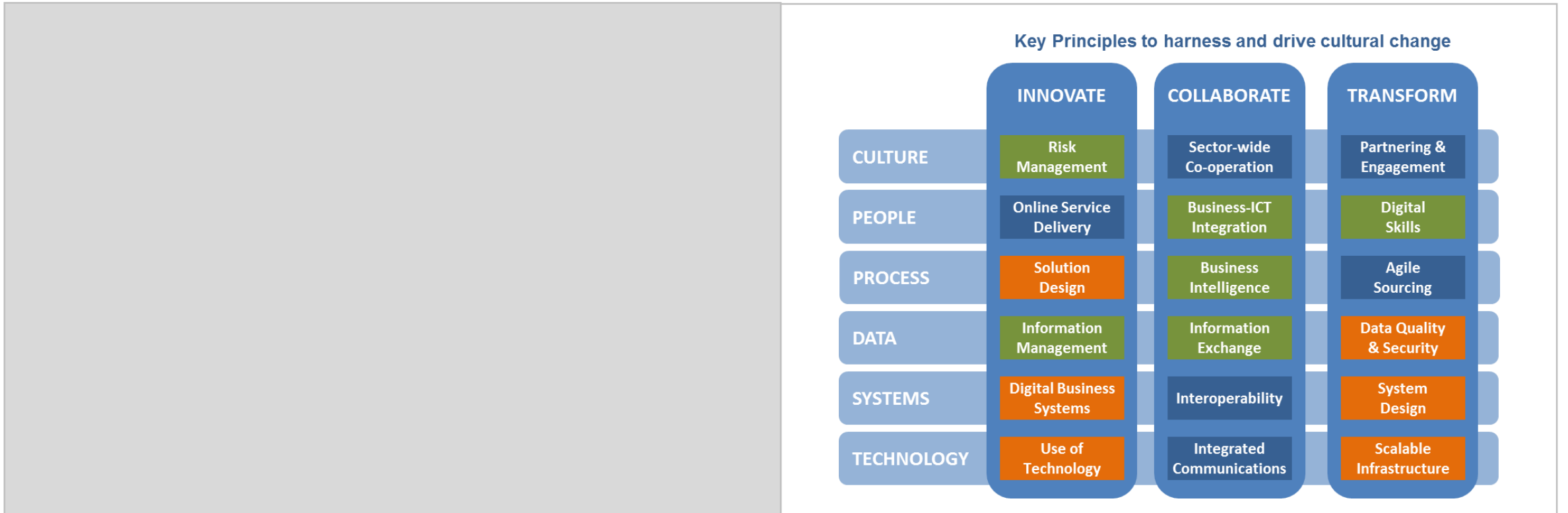
Digital WA
Launched

Jul '16

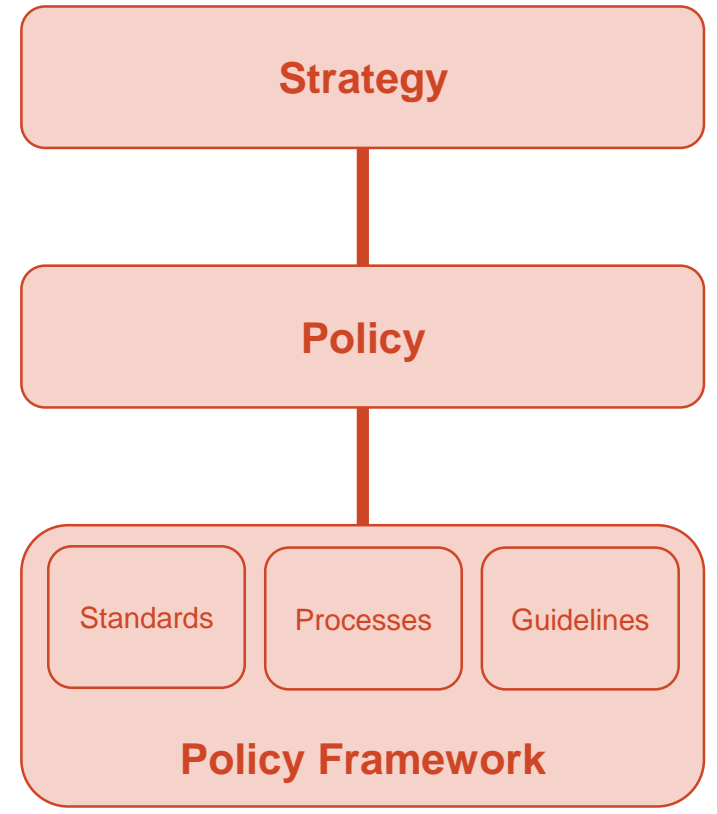
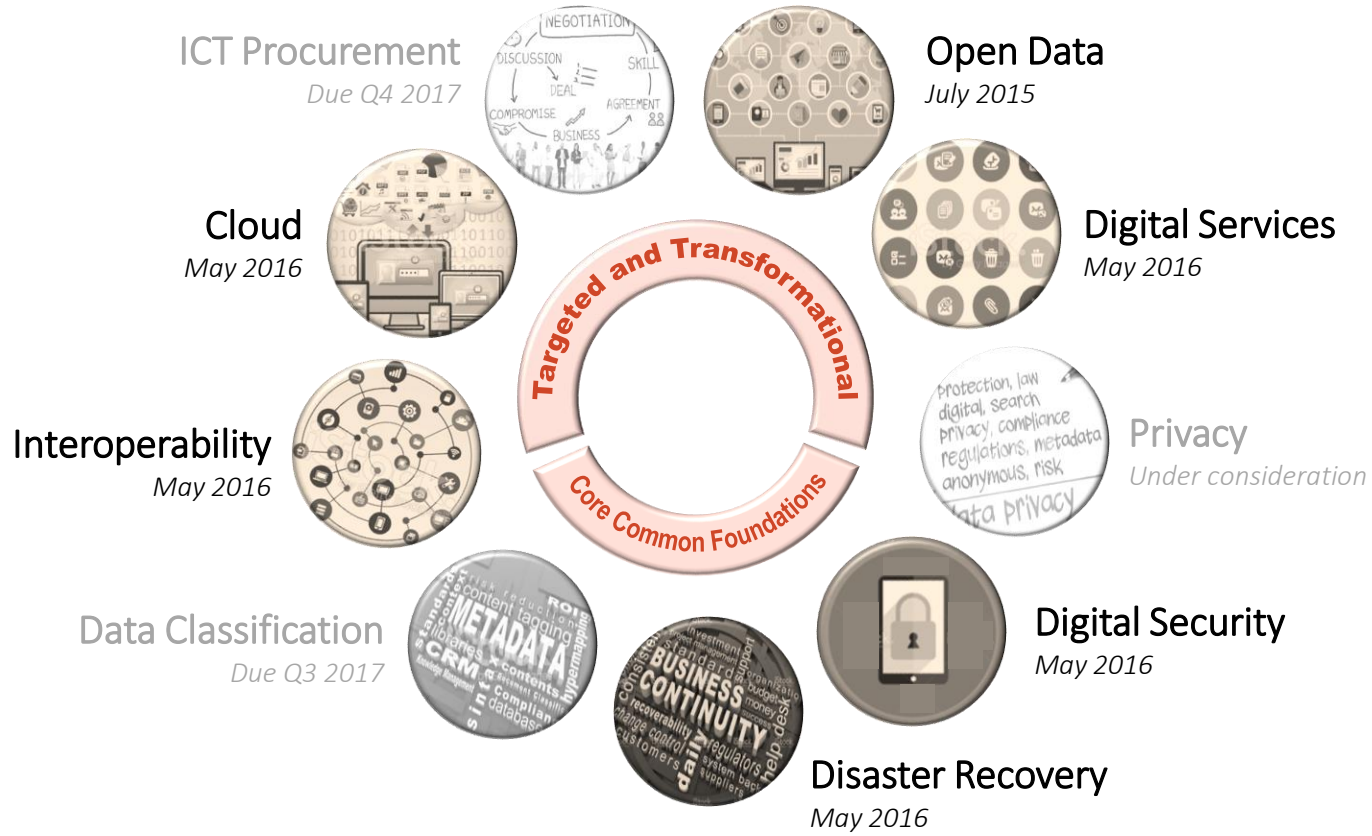
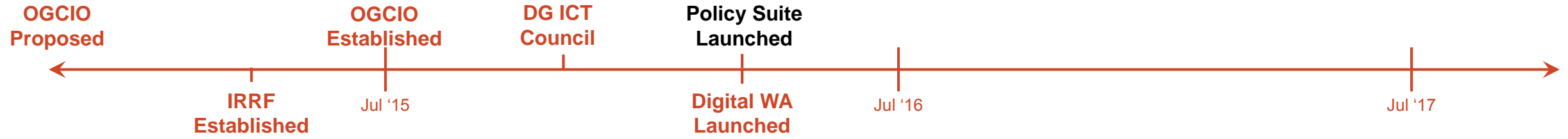
Jul '17



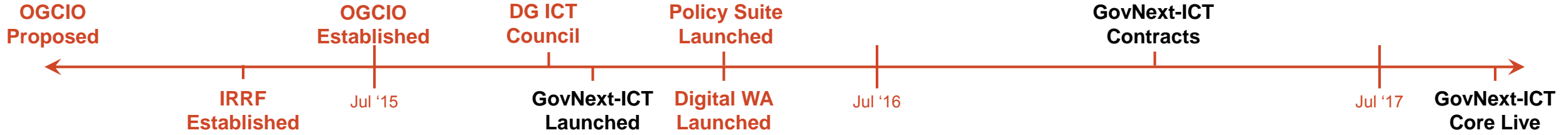
Stage 3: Strategy



Stage 4: Policy



Stage 5: Technology

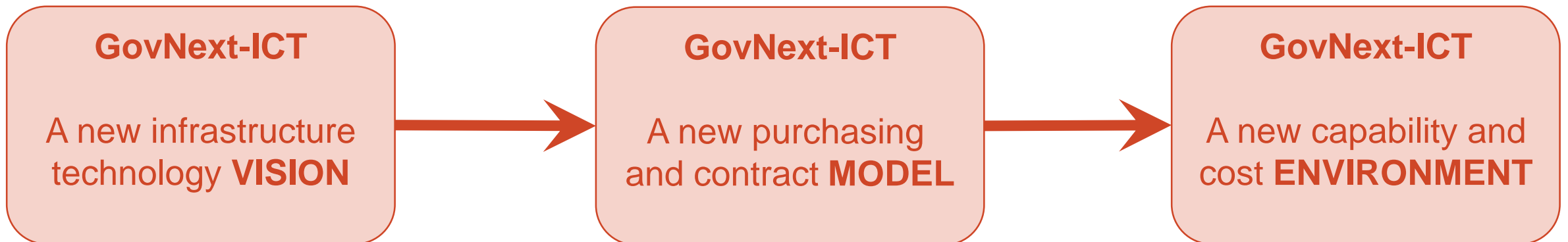


What we have...

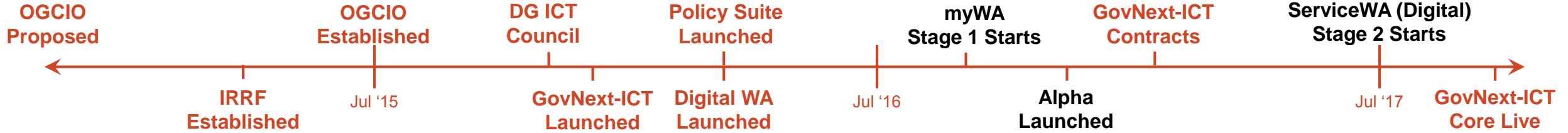
- Total ICT spend ~\$1 billion per year
- Siloed approaches to market
- Passive contractual model
- Capital-intensive, own & operate model

What we need...

- Reduce spend to reinvest in transformation
- Whole of Government approach needed
- Commercial, active model preferred
- Recurrent, consumption-based pricing



Stage 6: Services

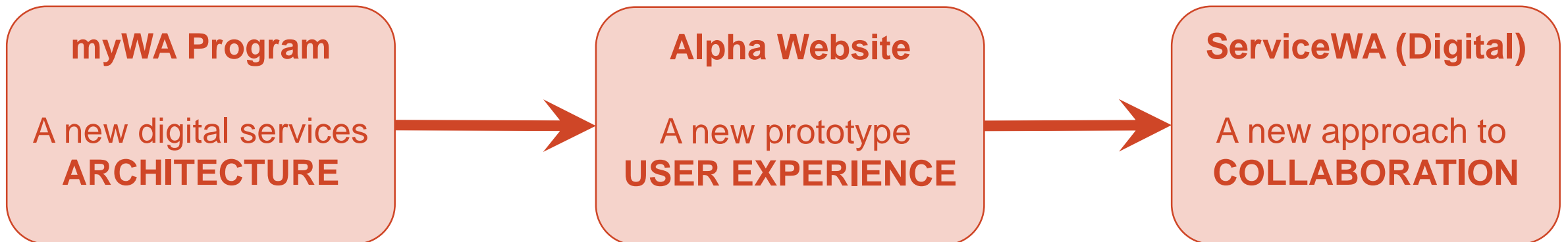


What we have...

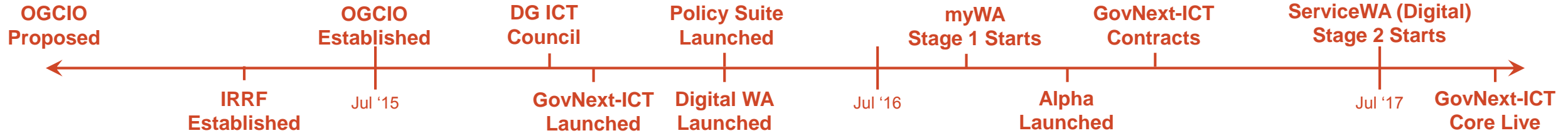
- Most services still mostly manual
- Limited, disconnected access to data
- Poorly connected services and systems
- > 450 different, agency-specific websites

What we need...

- ➔ More digitised and automated services
- ➔ Secure, identified access to own data
- ➔ Integrated and interoperable systems
- ➔ Consistent way to interact with Government



Stage 7: Next Steps



Accountability

Future, role and scope of the OGCIO

Governance

Membership, structure and ToR refresh

Strategy

Digital Transformation Strategy

Policy

Data Classification, Procurement and Privacy

Technology

GovNext and Common Platforms

Services

ServiceWA (Digital) and Beta Launch (1 & 2)



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